



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## **Skilled Nursing Facility: Exceptional Care Needs Program Effective May 30, 2023 (Medicaid)**

As of 5/30/2023, Molina Healthcare will be offering an Exceptional Care Needs Program in alignment with the Washington Health Care Authority.

This program is for a unique subset of clients with exceptional care needs, the cost of which exceeds current tiering.

The Exceptional Care Needs Program is a limited duration authorization for those clients with exceptional care needs who are leaving hospitals and in need of skilled nursing or extensive skilled therapy in a Skilled Nursing Facility (SNF) with the goal of returning to a community setting.

Medically complex clients whose needs exceed a typical skilled nursing stay, above and beyond Tier 4, include individuals with longer term daily skilled nursing care needs such as complex wound care, bariatric, frequent IV therapy, nutritional interventions such as PEG tube/TPN, those requiring additional staffing and/or equipment and those requiring extensive redirection/monitoring for aggressive behaviors.

Upon approval, services will be authorized for up to sixty (60) days but no less than twenty one (21) days on admission.

For more information, please call the Molina Transitions of Care (ToC) coordinator you normally work with. If you do not know who this is, please call ToC leadership at (509) 630-7405 or (509) 992-6763.

To speak with a Molina Post-Acute Care nurse please call (425) 405-5170 or (425) 243-6962. For the Post-Acute Care supervisor please call (425) 553-4163.

Thank you for your continued service to Molina members.