



A fax bulletin for the Molina Healthcare of Washington Provider Network

Molina Transitioning to Inpatient InterQual Care Guidelines

Last year Molina Healthcare of Washington converted from InterQual Care Guidelines to pilot Milliman Care Guidelines (MCG) for inpatient admission and concurrent review. A year after implementation, we have decided to transition back to InterQual Care Guidelines which include physical and behavioral health services. This change is effective March 19th, 2018.

We will continue to use InterQual Care Guidelines for outpatient services as we always have.

As always, our goal is to provide you with excellent customer service. We value our collaborative relationship and joint focus in improving health care for Molina Healthcare Members.

If you have any questions, please call Healthcare Services at (800) 869-7185, Monday through Friday between 8:00 a.m. and 5:00 p.m.