



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Requirement Reminder Refer Molina Members to In-Network Labs

Dear Provider,

Molina Healthcare of Washington (Molina) is sending this notice to remind network providers of your contractual responsibility to refer Molina members to in-network laboratory providers. This requirement is clearly stated within your participating Provider Services Agreement and applies to all lines of business including Apple Health, Integrated Managed Care (IMC), Marketplace and Medicare.

Molina requires the use of in-network laboratory providers because they are fully credentialed, meeting Molina's high standards of quality for your patients. Utilizing out-of-network, non-credentialed providers, can result in higher liability for your practice, higher medical and administrative costs for Molina, and limits Molina's access to critical lab results for our members. The only exception to this rule, per your contract, is in the case of Emergency Services, or upon prior authorization from Molina. Providers shall use only those health professionals, hospitals, **laboratories**, skilled nursing and other facilities and providers which have contracted with Health Plan "participating providers".

You can help both Molina and its Medicaid, Marketplace and Medicare members by ensuring your laboratory orders are written only to Molina's in-network laboratories.

You may locate Molina in-network laboratory providers in our Provider Online Directory (POD) at <https://providersearch.molinahealthcare.com/> or by calling our Contact Center at (800) 869-7165.

Additional information regarding the use of in-network laboratories can be found in our online Provider Manual at <http://www.molinahealthcare.com/providers/wa/medicaid/manual/Pages/provman.aspx>.

Thank you for the valued service you provide to our members.

Sincerely,

A handwritten signature in cursive script that reads "Frances M. Gough".

Frances Gough, MD
Chief Medical Officer
Molina Healthcare of Washington