

Molina Healthcare MI Health Link Waiver Program

Frequently Asked Questions (FAQ)

Q. What is the MI Health Link Home and Community Based Service (HCBS) waiver program?

A. The MI Health Link waiver program provides long term support and services to members living in a home or community based setting.

Q. Where are these services provided?

A. Services can be provided in the member's home or in a community based setting of the member's choosing. (i.e. Assisted Living Facility, Adult Foster Care (AFC), Home For The Aged (HFA).

Q. What are the benefits to the MI Health Link waiver?

A. Each member can receive basic services Michigan Medicaid and Medicare cover including but not limited to the following:

- Nursing and respite services
- Adult day care
- Non-medical transportation
- Home delivered meals
- Chore Services
- Personal Emergency response systems
- Fiscal intermediary

If you feel your MI Health Link Molina member needs one or more of the services listed above, please contact the Provider Contact Center at (888) 560-4087 or for more information on the MI Health Link program please visit:

http://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_64077-335615--,00.html

Q. How can you support your MI Health Link Molina member?

A. You can continue to be involved in your member's, care planning, care coordination and maintaining an active role in the Interdisciplinary Care Team meetings (ICT).

Q. How do I contact my Provider Service Representative?

A. Please contact Provider Services at (855) 322-4077.