

## COVID-19 Update for Skilled Nursing Facilities

Thank you for serving Molina members through this latest COVID surge. Recall - to ease the administrative burden faced by many skilled nursing facilities, Molina relaxed the authorization and review process through the end of May 2021. This communication is to remind you that **beginning June 1, 2021**, Molina will again require:

- **Authorization for Initial Transfers to Skilled Nursing Facilities**

Please confirm the hospital has requested and received an approved authorization for the transfer to your facility. Molina will provide an authorization number to the hospital and the facility after approval. Requests may be sent by fax to the numbers below. Please also include information if the member tested positive for COVID-19 in the authorization request.

- Medicaid/Marketplace: 800-594-7404
- Medicare Complete Care (HMO SNP) and MI Health Link (MMP) 844-834-2152

As in past practice, Molina will conduct continued stay reviews directly with the Skilled Nursing Facility and will authorize days after the initial transfer.

- **Skilled Nursing Facilities Requesting Temporary Higher Level of Care**

As formerly required, for facilities requesting higher level of care for long term care residents due to COVID-19, a separate authorization for higher level of care is required. The member must be experiencing symptoms and receiving treatment for COVID-19 to qualify for higher level of care. These cases will be reviewed every 3-5 days.

Molina Transition of Care team members are available to assist with our members discharge needs. Please contact us at 888-898-7969 and follow the prompts to reach authorizations/admissions. Molina's practice is to coordinate the discharge plan with the facility and to contact members after discharge to assist with their needs.

Molina Healthcare is monitoring COVID-19 developments daily. We will update you as things change and encourage you to monitor the CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

**Thank you for serving Molina members.**

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