

A fax bulletin from Molina Healthcare of Michigan • September 28, 2021

MODEL OF CARE (MOC) TRAINING 2021 REMINDER **Centers for Medicare and Medicaid Services Mandatory Requirement**

Molina Healthcare of Michigan is required to provide annual training regarding our Model of Care program for Medicare enrollees. The Model of Care is the foundation for Molina's care management policy, procedures and operational systems for our Medicare population.

To ensure that Molina remains compliant with Centers for Medicare and Medicaid (CMS) regulatory requirements for Model of Care training, receipt of a completed Attestation Form is due to Molina no later than **November 30, 2021**.

What you need to do

1. Take the Model of Care Training

The written training materials on the Molina Healthcare Model of Care can be found on the Molina website at: www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/common/medicare/model-of-care-Provider-Training.pdf **Please use Google Chrome to access this link.**

2. Complete and sign the Model of Care Training Attestation form (Attestation Form)

Note: If one Attestation form is being returned for a group or clinic, it must be signed by an individual with the authority to sign on behalf of the group/clinic and an attendance roster indicating which providers completed the training must be attached.

A copy of the Model of Care Training Attestation form is available via a link at the end of the Model of Care Training Deck, or it is available on the MolinaHealthcare.com Medicare provider webpage.

3. Return Attestation Form to Molina Healthcare via the automated submit button on the form, or via email at: MHMProviderServicesMailbox@MolinaHealthcare.com
4. Please contact your Provider Services Representative at (248) 729-0905 if you have any questions.

Thank you for your immediate response and cooperation.

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