



Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • September 10, 2021

BEHAVIORAL HEALTH ADMISSIONS REQUIRE NOTICE ONLY – MOLINA MEDICARE COMPLETE CARE AND MARKETPLACE PROGRAMS effective immediately

In order to streamline Behavioral Health admissions, Molina is making the following process change:

- Behavioral Health admissions require a fax notification **ONLY** within one business day of admit
 - Hospital Emergency Rooms: Admit the patient. You do not need to wait for the authorization number. Your UM Department should provide notice as stated below.
 - Hospital UM Departments & Freestanding Behavioral Health Hospitals:
 - Within one BUSINESS DAY, notify Molina at the fax numbers below:
 - Include clinical information with fax notification.
 - Use the current UM fax form with the notation “BEHAVIORAL HEALTH ADMISSION NOTICE.”
 - Fax notice, continued stay, and discharge information for **Medicare to 844-834-2152** and for **Marketplace to 800-594-7404**.
 - Molina will provide an authorization number *for billing purposes only* (no denials of initial admission).
- With the authorization number, Molina will provide information on timing of the next review date, usually 3 days.
- Molina will discontinue phone authorizations for Behavioral Health.

Note: Medicaid & MI Health Link (MMP) Behavioral Health & Substance Abuse admissions are covered through your local PIHP.

If you have additional questions please contact your Provider Service Representative directly or you can contact the Provider Services Department at 248.729.0905 or email MHMProviderServicesMailbox@MolinaHealthcare.com

Thank you for serving Molina Members!