



# Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) February 1, 2021

**\*\*\*\*UPDATE TO MOLINA START DATE WITH AVAILITY\*\*\*\***

## **Molina Provider Portal Moving to New Platform**

Molina Healthcare of Michigan (Molina) is transitioning to a new provider portal platform called the Availity Provider Engagement Portal. Many of Molina's provider partners are already familiar with Availity and are currently using this platform with other payers.

If you are already a registered user with Availity, you are already set to start working with Molina in Availity, **beginning on April 17<sup>th</sup>, 2021**. Here are a few highlights of what you'll be able to do:

- Submit claims, send supporting claim documentation, and check claim status.
- Check member eligibility and benefits.
- View remittances and EOPs/EOBs.
- Access Molina-specific resources through a dedicated payer space on Availity Portal:
  - View and navigate through your member roster.
  - Submit claim appeal/dispute/reconsideration.
  - Compare your HEDIS scores with national benchmarks.
  - Submit and view prior authorization.

You will receive a communication from Availity prior to the April go live date with information for the opportunity to attend a training that will walk you through the options specific to Molina. If you are unable to attend and would like to view the training a recorded version will be available.

If you are not currently registration with Availity, it is easy and free of charge. All you will need to do is [Click here to register](#) for the new Molina Portal with Availity. After you register, you will receive a prompt that will guide you through onboarding into the new portal. Newly registered users will be able to begin using the Availity Platform for Molina on **April 17<sup>th</sup> as well**.

The current Molina portal will still be available throughout the transition.

If you have additional questions please contact your Provider Service Representative directly or you can contact the Provider Services Department at 248.729.0905 or email [MHMProviderServicesMailbox@MolinaHealthcare.com](mailto:MHMProviderServicesMailbox@MolinaHealthcare.com)

**Thank you for serving Molina Members!**