



Just the Fax

A fax bulletin from Molina Healthcare • June 2, 2021

Effective September 1, 2021, Prior Authorizations Will Transition Back to Molina and Away from eviCore

Effective September 1, 2021, prior authorization requests and medical coverage appeals for Molina Healthcare members that are currently required to be submitted through eviCore healthcare (eviCore) will transition back to Molina. This change will apply to all Molina lines of business.

This will impact prior authorizations and appeals for the following specialized services:

- Imaging and Special Tests
 - Advanced Imaging (MRI, CT, PET, Selected Ultrasounds)
 - Cardiac Imaging
- Radiation Therapy
- Sleep Covered Services and Related Equipment
- Molecular and Genomic Testing

WHERE DO PROVIDERS SEND AUTHORIZATIONS FOR SERVICES ON OR AFTER SEPTEMBER 1?

Learn more about Molina's prior authorization requirements, including where to submit prior authorization requests at www.MolinaHealthcare.com. The Molina Provider Website includes the Prior Authorization Guide, Prior Authorization code list for services that require prior authorization and Molina's new Prior Authorization Look-up Tool. Prior Authorization requests may be submitted through the [Provider Portal](#) or by using the appropriate fax number for the request type as listed on the Prior Authorization Guide.

It's important to remember that benefits will vary based on the member's coverage and the service being rendered. Always check the member's eligibility through the [Provider Portal](#) or through Molina's automated phone system at: (800.996.7650).

Thank you for your ongoing care for Molina members. Questions regarding this transition, or prior authorization requirements can be directed to the Provider Services department at: MHMProviderServicesMailbox@molinahealthcare.com

Thank you for serving Molina members.