

Provider Bulletin

Molina Healthcare of Wisconsin, Inc.

June 8, 2026

New Provider Network Management Portal Coming Soon: ProviderTrak!

Programs Impacted:

Medicaid SSI, BadgerCare Plus, Medicare Dual Advantage, Family Care, Family Care Partnership

Effective Date: July 13, 2026

Summary:

Molina Healthcare of Wisconsin, Inc. is pleased to share a brand-new tool that will be available to providers as of July 13, 2026: **ProviderTrak!**

ProviderTrak is designed to make it easier for providers to submit and track network participation, onboarding, and initial credentialing requests in one secure location. At launch, self-service features will allow network providers and their delegates to complete many provider application and credentialing activities electronically.

Initial Features:

- Submit requests to join the Molina Healthcare network
- Complete provider application.
- Upload required onboarding and initial credentialing documentation electronically (e.g., W-9, licensure, certification, supporting documents)
- Track application and credentialing status in real time
- Respond to requests for additional information or documentation
- Manage user access and visibility for affiliated groups and practitioners
- Add practitioners to groups
- Upload rosters to add providers (this does not include roster changes, demographic updates, or terminations)
- Add facility locations
- Add new services/specialties

Additional Features and Enhancements:

ProviderTrak will continue to expand over time as additional features and functionality are rolled out. During the initial launch, some existing provider data maintenance functions will continue to follow current Molina processes.

Until further notice, please continue to email the applicable completed forms or supporting documentation to MHWIProviderNetworkManagement@molinahealthcare.com for these tasks:

- Demographic updates
- Terminations / removal
- Ownership changes
- Tax ID / W-9 updates
- Supporting document updates
- Provider data maintenance requests

These processes apply to existing contracted provider maintenance requests. New provider onboarding, credentialing, contracting, and network participation requests should be submitted through ProviderTrak once available.

Provider Action Needed:

- **No action is needed at this time.**
 - Providers should continue using current processes until ProviderTrak goes live on July 13, 2026.
- **When ProviderTrak goes live**, Molina will send an email notice with the access link, registration instructions, and available training resources.
 - Providers already in Salesforce may receive a separate email from Salesforce with a link to activate their account. To ensure receipt, please check your inbox as well as your spam or junk folders so the activation email is not missed.
- **Providers with requests already under review** may receive separate communication with specific next steps.
 - If you have already submitted information through the current process, please follow the instructions provided by Molina and do not submit duplicate requests unless directed.

Learn More:

For more details, join us at our next You Matter to Molina informational sessions. Click on the links below to register:

- [Thursday, June 25, 1 – 2 p.m.](#)
- [Wednesday, July 8, 11 a.m. – 12 p.m.](#)

You may also contact your Provider Relations Manager or call Provider Services:

- Medicaid SSI, BadgerCare Plus: [\(855\) 326-5059](tel:8553265059)
- Medicare, Family Care, or Partnership: [\(800\) 963-0035](tel:8009630035)