



Essential Plan over-the-counter benefits

Frequently asked questions (FAQ)

Where can I activate my Molina Healthcare OTC card?

You can activate your OTC card from Molina Healthcare at HealthyBenefitsPlus.com/MolinaHealthyRewards and register your online account.

How much is the monthly benefit?

The Essential Plan Enhanced Care Benefit is **\$25 per month (\$300 per year)** to buy approved groceries and over-the-counter (OTC) health products.

Does the OTC card balance carry over to the next month?

No, the OTC card balance **does not** carry over. The pre-loaded monthly amount must be used within the given month.

What day of the month is balance reloaded?

The monthly benefit amount is replenished on the **first calendar day of each month** that your membership is active (*unless this falls on a weekend or holiday*).

Can the OTC card be combined with the member rewards benefit?

Yes, the OTC card can also be used for the Healthy Rewards Program. All healthy rewards benefits can be accessed on the same card.

Where do I check my balance?

You can check your balance by logging into your online account at HealthyBenefitsPlus.com/MolinaHealthyRewards.



What can I buy with my OTC card?

Here are some items you can purchase with your OTC card:

Groceries

- Bakery items
- Beverages
- Dairy
- Frozen Foods
- Grab and go
- Meat
- Seafood
- Pantry items
- Produce

Over-the-Counter (OTC) & health care items

- Vitamins
- Digestive health
- Pain relief
- First aid
- Ear and eye care
- Allergy and sinus
- Cold and flu
- Dental and oral health
- Diabetes care
- Incontinence
- Skin care
- Sleep and snoring
- Smoking cessation
- Supports, braces and wraps

Qualifying items are subject to change.

Visit HealthyBenefitsPlus.com/MolinaHealthyRewards for a list of qualifying items.

Who are the participating retailers who accept the OTC card?

Popular retailers that accept the OTC card in-store and online include CVS, Walgreens, Duane Reade, Dollar General and many others.

Visit HealthyBenefitsPlus.com/MolinaHealthyRewards to view all other retailers.

How do I use my OTC card at participating retailers?

Swipe your OTC card at the register. For online purchases, enter your OTC card details when checking out.

What if I do not have enough OTC credits for my entire purchase?

If you do not have enough OTC credits for your entire purchase, you can use any other accepted form of payment to pay for the rest. **Please use your Healthy Benefits card first.** If you do not, the other form of payment will be used for the full amount.

Who should I contact to replace a lost or stolen OTC card?

To replace a lost or stolen OTC card, call the Healthy Benefits Plus Member Help Line at **(833) 818-8147 (TTY: 711)** or get support at

HealthyBenefitsPlus.com/MolinaHealthyRewards.