

**Your member ID card and welcome kit may be late.**

*If you already have your member ID card, please disregard.*

Due to this delay, you should get a letter in the mail by January 7, 2022. The letter includes your member ID number. Use your member ID number to log in to [MyMolina.com](https://www.molinahc.com). You can download, save or print your card until your member ID card arrives. You may also download the new mobile app [here](#) for easy access to your account.



Scan QR code with your smartphone to download My Molina mobile app



If you need care before your get your card, call Member Services. We will provide your member ID number. [Contact Member Services](#)

**Please share the information below with your pharmacy if you need to fill any prescriptions while you wait to get your ID card.**

State	LOB	BIN	PCN	Group
AZ	Medicaid	004336	MCAIDADV	RX21EJ
AZ	Medicare	004336	MEDDADV	RX5014
VA	Medicaid	004336	MCAIDADV	RX21EK
VA	Medicare	004336	MEDDADV	RX5253

**We're sorry for any problems this may cause.**