

# Provider Bulletin

Molina Healthcare of New Mexico, Inc.

June 9, 2025

In our article titled *Telehealth Spotlight: Support Access to After-Hours and Urgent Care with Galileo Available at No Cost for Molina Turquoise Care Medicaid Members* published in our May Provider Bulletin on May 23, 2025, we inadvertently omitted the contact information for Galileo. To get Molina members connected please visit <https://www.galileo.io/plans/molina-healthcare> or by calling 1-855-619-6929. For a full copy of the article:

***Telehealth Spotlight: Support Access to After-Hours and Urgent Care with Galileo Available at No Cost for Molina Turquoise Care Medicaid Members***

*Molina Healthcare is proud to partner with **Galileo**, a trusted provider of virtual urgent care and after-hours services available at no cost to Molina Turquoise Care Medicaid members. Through this partnership, eligible members can access:*

- *Same-day and after-hours virtual visits with licensed providers*
- *Care for urgent needs across all age groups—from infants to older adults*
- *Convenient mobile app access with no appointment required*
- *Support for managing common conditions, prescriptions, and care follow-up*

*Galileo helps eliminate access barriers by offering timely, virtual care outside of regular clinic hours ensuring members receive the care they need when they need it. Whether it's a weekend fever or a late-night concern, Galileo helps reduce unnecessary ER visits and keeps care connected. We encourage providers to share this resource with patients who may benefit from flexible and responsive telehealth access.*

We sincerely apologize for this oversight and appreciate your understanding. For further information about Galileo, please email [MHNM.ProviderServices@MolinaHealthcare.com](mailto:MHNM.ProviderServices@MolinaHealthcare.com), and we will be happy to assist you.

Thank you for your commitment to serving Molina Healthcare of New Mexico members and the community.