

Provider Bulletin

Molina Healthcare of New Mexico, Inc.

September 4, 2025

National Committee for Quality Assurance (NCQA): Second Quarter Provider Newsletter Has Been Posted

Molina Healthcare of New Mexico releases quarterly newsletters designed for providers in Molina's network across Medicaid, Marketplace, and Medicare plans. These newsletters share essential medical management policies and procedures, helping providers deliver high-quality care to Molina members. In the [2025 Second Quarter Provider Newsletter](#), you'll find key updates and important reminders on the following topics:

- Salesforce communications
- Molina's utilization management
- Case Management
- Important message about updating provider information
- Drug Formulary and pharmaceutical procedures
- Resources available on Molina's provider website
- Patient safety
- Hours of Operation
- Member Rights and Responsibilities
- Population Health
- Quality Improvement Program
- Preventive Health Guidelines
- Clinical Practice Guidelines
- Advance Directives
- Care Coordination & Transitions

For convenient access to our Medicaid, Medicare, or Marketplace websites, as well as Molina Communications, please visit www.MolinaHealthcare.com. Provider Bulletins and Newsletters can be found under the *Communications* tab. If you would like to receive future communications from Molina Healthcare of New Mexico, please sign up here: <https://www.molinahealthcare.com/providers/nm/medicaid/subscription>.

Helpful Resources

Molina Provider websites:

- [Marketplace](#)
- [Medicaid](#)
- [Medicare](#)

Questions? Please email your general inquiries to MHNM.ProviderServices@MolinaHealthcare.com, and it will be routed to the appropriate individual. Thank you for your commitment to serving Molina Healthcare of New Mexico members and the community.