

HEDIS® Tips:

Plan All-Cause Readmissions (PCR)

MEASURE DESCRIPTION

Patients 18 years and older with acute inpatient and observation stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days and the predicted probability of an acute readmission.

CODES INCLUDED IN THE CURRENT HEDIS® MEASURE

Codes to Identify Acute Inpatient and Observation Stays

Description	Code
Inpatient Stay	UBREV: 0100, 0101, 0110-0114, 0116, 0117-0124, 0126-0134, 0136-0144, 0146-0154, 0156-0160, 0164, 0167, 0169-0174, 0179, 0190-0194, 0199-0204, 0206-0214, 0219, 1000-1002
Observation Stay	UBREV: 0760, 0762, 0769
Telehealth Modifier	95, GT with POS: 02

Exclusion Codes: Non acute Inpatient Stays

Description	Codes
Nonacute Inpatient Stay	UBREV: 0022, 0024, 0118, 0128, 0138, 0148, 0158, 0190-0194, 0199, 0524, 0525, 0550-0552, 0559-0663, 0669, 1000-1002 UBTOB: 0180-0185, 0187, 0188, 0210-0215, 0217, 0218, 0220-0225, 0227, 0228, 0280-0285, 0287-0289, 0650-0655, 0657, 0658, 0660-0665, 0667, 0668, 0860-0865, 0867, 0868, 018F, 018G, 018H, 018I, 018J, 018K, 018M, 018O, 018X, 018Y, 018Z, 021F, 021G, 021H, 021I, 021J, 021K, 021M, 021O, 021X, 021Y, 021Z, 022F, 022G, 022H, 022I, 022J, 022K, 022M, 022O, 022X, 022Y, 022Z, 028F, 028G, 028H, 028I, 028J, 028K, 028M, 028O, 028X, 028Y, 028Z, 065F, 065G, 065H, 065I, 065J, 065K, 065M, 065O, 065X, 065Y, 065Z, 066F, 066G, 066H, 066I, 066J, 066K, 066M, 066O, 066X, 066Y, 066Z, 086F, 086G, 086H, 086I, 086J, 086K, 086M, 086O, 086X, 086Y, 086Z

HOW TO IMPROVE HEDIS® SCORES

- Review information related to readmission rates. The literature indicates that during the first 7 days post-discharge the patient is at greater risk for re-hospitalization.
- Ensure the follow-up appointment is made before the patient leaves the hospital and is scheduled within 7 days of discharge. Contact Molina Case Management if assistance is needed to obtain follow-up appointment.
- Assist the patient with navigation of the health system to lessen the impact of barriers, such as using their transportation benefit to get to their follow-up appointment. Ensure your patient has an understanding of the local community support resources.
- Review medications with patients (**and/or parent/caregiver as appropriate**) to ensure they understand the purpose and appropriate frequency and method of administration.
- Ensure accurate dates are documented for hospital discharge, scheduled outpatient appointments, and kept appointments.

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