

FAX

To: MCC AZ Providers

From: Provider Network Relations

Fax:

Pages: 2, including cover sheet

Phone:

Date: February 28, 2022

Re: 2022 Behavioral Health Medical
Record Review (BHMRR)
Notification

cc:

 Urgent For Review Please Comment Please Reply Please Recycle

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5055 E. Washington St.
Suite 210
Phoenix, AZ 85034

February 28, 2022

Re: 2022 Behavioral Health Medical Record Review (BHMRR) Notification

Dear Provider,

I am reaching out from Molina Complete Care of Arizona's (MCC AZ's) (formerly Magellan Complete Care of AZ) Quality Department. We have been notified by Arizona Health Care Cost Containment System (AHCCCS) that the BHMRR process for calendar year 2022 is resuming. The medical record review process was previously on hold due to the COVID-19 pandemic. The BHMRR will now resume in Spring 2022.

All AHCCCS health plans utilize a collaborative and transparent medical record review process in conjunction with the Arizona Association of Health Plans (AzAHP). This collaboration results in only one medical record review completed by an assigned health plan and serves to lessen provider burden. You may be assigned to Molina Complete Care of Arizona to complete this medical record review or the review may be done by another assigned health plan. You will receive notification directly from the assigned health plan at a later date.

The medical record review may include a remote or on-site visit. If you have any questions regarding this information, please contact Cynthia Walter, MCC AZ Senior Specialist, Quality Interventions/QI Compliance, at (602) 830-0217 or Cynthia.Walter@molinahealthcare.com.

Best regards,



Jenny Starbuck, CPHQ
Director, Quality Improvement & Risk Adjustment
Molina Complete Care of Arizona (MCC AZ)