

FAX

To: MCC AZ Providers

From: Provider Network Relations

Fax:

Pages: 3, including cover sheet

Phone:

Date: November 11, 2021

Re: Pharmacy Benefit Manager Change cc:

Urgent For Review Please Comment Please Reply Please Recycle

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5055 E. Washington St.
Suite 210
Phoenix, AZ 85034

November 11, 2021

Re: Pharmacy Benefit Manager Change

Dear Provider,

Beginning January 1, 2022, Molina Medicare Complete Care will have a new pharmacy benefits manager: CVS Caremark®

CVS Caremark® manages pharmacy benefits for over 105 million Americans with more than 66,834 participating pharmacies in the United States. This includes Specialty Pharmacy and mail order pharmacy services.

Transition to CVS Caremark® frequently asked questions:

Where do I call/fax/email for Part D Coverage Determination and Appeals after January 1, 2022

Coverage Decisions and Appeals for Part D Prescription Drugs

Phone (888) 665-1328

Fax for Part D: 1-866-290-1309

Address Molina Healthcare

Attn: Pharmacy Department

7050 Union Park Center, Suite 200

Midvale, UT 84047

web <http://www.molinahealthcare.com/medicare>

Questions your patients may have:

Will patients receive a new ID card?

Yes, a new ID card will be mailed to all members. Members are advised to make sure they bring their new card to the pharmacy to record new processing information.

Are pharmacy benefits changing?

Benefit changes occur annually, pharmacy benefits may change on January 1, 2022, however, these changes are not a result of our switch to CVS Caremark®.

As a reminder, our 2022 pharmacy covered drug list (also called Formulary), will be available on our website at <https://dsnp.mccofaz.com/members/2022-member-materials-and-forms/>

Can patients continue to have their medications filled and delivered by a mail order pharmacy?

Yes, CVS Caremark® offers mail order pharmacy services. We can assist patients with transferring your prescriptions to our new mail order pharmacy.

Can patients still get a 90-day supply?

Yes, they can continue to get a 90-day supply of your maintenance medications.

Will prescriptions cost more at CVS Caremark®?

No, pharmacy benefit cost will not change. SWH members will continue to have prescription drugs covered at no cost to you.

If a member uses a medication that is called a Specialty medication, can they continue to get their Specialty medication from my current Specialty Pharmacy?

CVS Caremark offers their own Specialty Pharmacy, but other specialty pharmacies can be used. Members can contact Member Services at 1-800-424-4509 (TTY 711) to find out if your current specialty pharmacy is in network.

A medication required prior authorization in 2021, is a new authorization needed to fill the medication because of this change?

No, prior authorization will continue to be valid for the length of the authorization.

Please feel free to call Molina Medicare Complete Care at 1-800-424-4509 with any additional questions you may have.

Sincerely,

Molina Medicare Complete Care