



Magellan Complete Care, a Molina Healthcare company

Re: Changes to prior authorization requirements

June 1, 2021

Dear Valued Provider:

As part of our effort to ease provider administrative work and ensure our members live healthier lives, we continue to refine our prior authorization (PA) requirements. We do this by adding and removing PA requirements for certain medications and services. Due to the number of changes that will go into effect 7/1/2021 we are including the entire PA list for provider ease. You can access this list on the provider pages of our website at www.mccofaz.com under "Provider Forms" > "Utilization Management" > Prior Authorization code list.

If you have members on medications under their medical benefit (i.e. J Codes) or needing services that have been added to this list, please submit a prior authorization request before the member's next appointment or prior to initiating therapy. Submit requests to MCC of AZ by faxing a completed prior authorization form to 1-888-656-7501. You can access the form on the provider pages of our website at www.mccofaz.com under the "Provider Forms" section, then "Utilization Management" section.

Submit requests for Transplant services by faxing a completed prior authorization form to 877-813-1206.

We will notify you of any further changes.

If you have any questions, comments, or concerns about these changes and/or this process, please call us at 1-800-424-5891 Monday through Friday from 8 a.m. to 6 p.m. local time.

If you also treat DSNP members, please refer to the authorization list located at www.mccofaz.com/dsnp. If you have questions or need prior authorization for a DSNP member, call 1-800-424-4509.