

Prior Authorizations Will Transition Back to MCC Arizona and Away from NIA Magellan

Effective for all dates of service on or after January 1, 2022, prior authorization (PA) requests for Molina Complete Care Arizona members that are currently being submitted through NIA Magellan will transition back to Molina. This change will apply to **Medicaid** line of business.

This will impact prior authorization processes for specialized services as outlined in the table below. Additionally, with this transition, certain codes may no longer require prior authorization; please check online tools to verify prior authorization requirements.

Impacted Specialized Service	Molina PA Submission Method
<ul style="list-style-type: none"> Interventional Pain Management Musculoskeletal Surgery (Spine) Cardiac Procedures 	<p>Provider Portal (preferred)</p> <p style="text-align: right;">OR</p> <p>Fax: (888) 656-7501</p>
<ul style="list-style-type: none"> Advanced Imaging 	<p>Provider Portal (preferred)</p> <p style="text-align: right;">OR</p> <p>Fax: (877) 731-7218</p>

For all dates of services on and after January 1, 2022, providers must send authorizations to Molina Complete Care.

Prior Authorization requests should be submitted through the [Provider Portal](#) at www.MCCofAZ.com or by using the appropriate fax number for the type of request as listed in the table above. The [Provider Portal](#) is the preferred method.

Learn more about Molina’s prior authorization requirements, including where to submit PA requests by visiting www.MCCofAZ.com. Please refer to the [Authorization Look-up Tool](#) to review which services require prior authorization

Important: benefits will vary based on the member’s coverage and the service being rendered. Always check the member’s eligibility through the [Provider Portal](#) or through Molina’s automated phone system at: (800) 424-5891.

Thank you for your ongoing care for Molina members. Questions regarding this transition, or PA requirements can be directed to the Provider Services department at: (800) 424-5891.

Thank you for serving Molina Complete Care members.