

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:** **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

**Specialists**

- Directs
- IPA

 **Hospitals****Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

**FOR QUESTIONS CALL PROVIDER SERVICES:**

(888) 562-5442, Extension:

**Los Angeles/Orange Counties**

X123017

**Riverside/San Bernardino Counties**

X120613

**Sacramento County**

X125682

**San Diego County**

X121735

**Imperial County**

X125682

## COVID-19 Scams

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding COVID-19 Scams.

Unfortunately, many are using the COVID-19 pandemic to commit fraud by soliciting our members and trying to steal their Medicare ID number, personal information and even their money.

As a result, we ask for your vigilance during this time in safe-guarding patient information and reminding your patients to be on the lookout for such scams.

Medicare.gov has highlighted some recent Coronavirus scams to watch for:

- Robocalls offering respiratory masks that will never be sent
- Social media posts fraudulently seeking donations for non-existent charities, or claiming to provide stimulus funds upon entering your bank account information
- Fake testing kits, cures, "immunity" pills, and offers for protective equipment

Please visit <https://www.medicare.gov/forms-help-resources/help-fight-medicare-fraud> for more information and tips on preventing Medicare scams and fraud.

### QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (888) 562-5442. Please refer to the extensions to the left.