MOLINA HEALTHCARE®

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:
☒ Imperial
☒ Riverside/San Bernardino
☒ Los Angeles
☒ Orange
☒ Sacramento
☒ San Diego

LINES OF BUSINESS:
☐ Molina Medi-Cal Managed Care
☒ Molina Medicare Options Plus
☒ Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
☐ Molina Marketplace (Covered CA)

PROVIDER TYPES:
☒ **Medical Group/ IPA/MSO**
Primary Care
☒ IPA/MSO
☒ Directs
Specialists
☒ Directs
☒ IPA
☒ **Hospitals**
Ancillary
☐ CBAS
☐ SNF/LTC
☐ DME
☐ Home Health
☐ Other

FOR QUESTIONS CALL PROVIDER SERVICES:
(888) 562-5442, Extension:

Los Angeles/Orange Counties
X123017

Riverside/San Bernardino Counties
X120613

Sacramento County
X125682

San Diego County
X121735

Imperial County
X125682

CMS Guidance Related to COVID-19: Expanding Telehealth Benefits

This is an advisory notification to Molina Healthcare of California (MHC) network providers with an update for Molina Medicare Advantage HMO's and Medicare-Medicaid Plan (MMP) providers (Collectively, "Molina Medicare").

Please note, this is an update to previous communication released on April 14, 2020, regarding Expanding Telehealth Benefits.

Expanded Telehealth Benefits:
https://www.cms.gov/files/document/updated-guidance-ma-and-part-d-plan-sponsors-42120.pdf.

UPDATE TO PREVIOUS COMMUNICATION RELEASED 4/14/20

- **CMS Requirement:**
  - Provide beneficiary access to Medicare covered Part B services via telehealth in all types of locations, including the patient's home, and in all areas (not just rural).
  - Plans may expand coverage of telehealth services beyond those approved by CMS in the plan's benefit package for similarly situated enrollees impacted by the outbreak. Expanded benefits including emergency department visits, initial nursing facility and discharge visits, and home visits, which must be provided by a clinician may be provided by telehealth regardless of geographic location.

- **New Molina Medicare Business Rule (effective March 1, 2020):**
  - Molina supports the expansion of telehealth services by CMS. Allowable professional providers must bill Molina as they normally would but use code POS 02 or bill modifier 95. Bill modifier 95 can only be used during the public health emergency. For institutional claims, modifier GT should be used to indicate the use of telehealth.
  - Cost share will apply if a Molina Medicare member has a cost share for such services. If the telehealth visit results in a COVID-19 test for the Molina Medicare member, applicable cost share for the telehealth visit will be waived.

Molina Healthcare is monitoring COVID-19 developments daily. We will update you as things change and encourage you to monitor the CDC website: https://www.cdc.gov/coronavirus/2019-ncov/index.html.

Additional COVID-19 Emergency and Disaster Guidance is published on the CMS website at the following link: https://www.cms.gov/files/document/hpms-memo-covid-information-plans.pdf.

QUESTIONS
If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (888) 562-5442. Please refer to the extensions to the left.