

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
 - Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

2023 ENCOUNTER DATA VALIDATION & MEDICAL RECORD COLLECTION

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding the 2023 Encounter Data Validation & Medical Record Collection.

Dear Practitioners & Office Managers:

MHC has been selected by the California Department of Health Care Services (DHCS) to conduct a medical record review for calendar year 2021 to evaluate the encounter data completeness.

As part of this review process Molina will request supporting documentation for the enrollment transactions selected within the monthly Encounter Data Validation (EDV) sample set.

MHC, with your assistance, will facilitate a validation by collecting and compiling medical record data. Beginning **February 16, 2023**, MHC staff will contact you to arrange a convenient collection method of required medical record information.

DHCS requires each note to be fully legible, signed, credentialed, and dated. Health Services Advisory Group (**HSAG**) will review the records you provide to make sure they meet these requirements.

In order to provide adequate time to prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick, and secure by utilizing our Secure Email: MHCHEDISDepartment@MolinaHealthcare.Com.

MHC can also coordinate site visits to access medical records as well, please contact us at **1-562-517-1689**.

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely,
Molina Healthcare of California
Quality Improvement Department

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.