

Provider Bulletin

Molina Healthcare of California

<https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx>

January 22, 2024

- ☒ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☐ Sacramento
- ☒ San Diego

Reimbursement Policy for Durable Medical Equipment Rental vs. Purchase

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Marketplace line of business.

What you need to know:

MHC's new Durable Medical Equipment (DME) Rental vs. Purchase policy will take effect on **March 1, 2024**. This new policy aligns with the current Centers for Medicare & Medicaid Services (CMS) policies. DME refers to specialized medical devices designed for in-home use to assist individuals with specific medical conditions or ailments.

Follow the instructions outlined in the **Provider Action** section to review the reimbursement policy.

Provider Action

This policy can be found by:

1. Visiting our Marketplace website at **MolinaHealthcare.com** under **Health Care Professionals > Marketplace > Providers > Policies > Reimbursement Policies**.
 - a. Please verify that California is selected as the state location.
2. Following a direct link to the DME Rental vs. Purchase policy:
<https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/common/PIA-Payment-Policies/Molina-PI-Policy-Website/508-Approved-PDF/Marketplace/Reimbursement-Policy-for-DME-Rental-Vs-Purchase.ashx>.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Teresa Suarez	562-549-3782	Teresa.Suarez2@molinahealthcare.com
	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	LaToya Watts	562-549-4069	Latoya.Watts@molinahealthcare.com
	Anita White	562-980-3947	Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi	562-549-3708	Johonna.Eshalomi@molinahealthcare.com
	Marina Higby	916-561-8550	Marina.Higby@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
	Lincoln Watkins	858-300-7722	Lincoln.Watkins@molinahealthcare.com