

# Provider Bulletin

Molina Healthcare of California

<https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx>

March 12, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## New El Cajon One Stop Help Center

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### **What you need to know:**

We are thrilled to extend an invitation to you to partner with Molina Healthcare in our mission to serve communities throughout San Diego County. As part of Molina's innovative procurement commitments, we have doubled down on our community investments by establishing a One Stop Help Center (OSHC) in El Cajon, one of two OSHCs that will open in San Diego County!

This brick-and-mortar neighborhood center is designed to provide much-needed resources to the community at **no cost**. Our services go beyond healthcare requests or benefits; we offer programs that address the holistic needs of individuals and families.

Whether or not you are a Molina member, individuals can access our OSHC to connect with various resources. These services are provided by trusted community partners who serve within their respective communities and are now assisting at Molina's OSHC.

Currently, our OSHC offers a wide range of services, including:

- Enrollment support for Medi-Cal, Covered CA, and Medicare
- Onsite Molina Member Services agent for in-person assistance
- CalFresh enrollment
- Utility assistance
- Housing support
- Legal aid referrals and services
- Workshops on Immigration Rights, Fair Housing, and Disability Services

## Provider Action

Please be sure to share this information and the flyer below with your members!



- Connection with a Case Manager
- Free books for children
- Kiosks for patients to register with local county hospitals and access additional county services

### **When this is happening:**

Our El Cajon site operates Monday through Friday, 8:30 a.m. to 5:30 p.m., closed from 12 p.m. to 1:00 p.m. Our Chula Vista site is coming soon in 2024!

We believe that by working together, we can make a meaningful impact in the lives of those we serve. Thank you for your commitment to MHC members and their communities!

### **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

<b>Service County Area</b>	<b>Provider Relations Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
California Hospital Systems (SNFs, LTSS, ICF/DD)	Teresa Suarez Laura Gonzalez	562-549-3782 562-549-4887	<a href="mailto:Teresa.Suarez2@molinahealthcare.com">Teresa.Suarez2@molinahealthcare.com</a> <a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a>
Los Angeles County	Clemente Arias Christian Diaz Daniel Amirian LaToya Watts Anita White	562-517-1014 562-549-3550 562-549-4809 562-549-4069 562-980-3947	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a> <a href="mailto:Christian.Diaz@molinahealthcare.com">Christian.Diaz@molinahealthcare.com</a> <a href="mailto:Daniel.Amirian@molinahealthcare.com">Daniel.Amirian@molinahealthcare.com</a> <a href="mailto:Latoya.Watts@molinahealthcare.com">Latoya.Watts@molinahealthcare.com</a> <a href="mailto:Princess.White@molinahealthcare.com">Princess.White@molinahealthcare.com</a>
Los Angeles / Orange County	Maria Guimoye	562-549-4390	<a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>
Sacramento County	Johonna Eshalomi Marina Higby	279-895-9354 916-561-8550	<a href="mailto:Johonna.Eshalomi@molinahealthcare.com">Johonna.Eshalomi@molinahealthcare.com</a> <a href="mailto:Marina.Higby@molinahealthcare.com">Marina.Higby@molinahealthcare.com</a>
San Bernardino County	Luana McIver	909-501-3314	<a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	<a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>
Riverside County	Mimi Howard	562-549-3532	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>
San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos Lincoln Watkins	562-549-4403 562-549-3825 562-549-4900 858-300-7722	<a href="mailto:Briana.Givens@molinahealthcare.com">Briana.Givens@molinahealthcare.com</a> <a href="mailto:Salvador.Perez@molinahealthcare.com">Salvador.Perez@molinahealthcare.com</a> <a href="mailto:Dolores.Ramos@molinahealthcare.com">Dolores.Ramos@molinahealthcare.com</a> <a href="mailto:Lincoln.Watkins@molinahealthcare.com">Lincoln.Watkins@molinahealthcare.com</a>



# Welcome to our one-stop help center in El Cajon!



## Your neighborhood help center for:



Face-to-face help with healthcare and community resources



Training, classes and special programs



Free WiFi and other resources!

## All at no cost to you!

### Business hours:

Monday-Friday | 8:30 a.m. to 5:30 p.m.

576 N. 2nd Street | El Cajon, CA 92021

**(855) Molina1** (665-4621)

**MeetMolinaCA.com**

**Walk-ins are welcome! No appointment is necessary!**

**We look forward to serving you and your family!**



**Scan me!**