

# Provider Bulletin

Molina Healthcare of California

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April 29, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## Provider Update – L.A. County Department of Health Services Planned Strike

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### **What you need to know:**

We are writing to inform you of a planned strike by employees of the Los Angeles County Department of Health Services (LADHS), which is expected to take place from Monday, April 28, at 7:00 pm to Wednesday, April 30, at 6:59 pm. This action may significantly impact the operations of DHS facilities, including public hospitals and clinics across Los Angeles County.

- **Expected Impact:** The strike may lead to reduced staffing levels, limited access to services, longer wait times, and potential rescheduling of non-urgent procedures and appointments at DHS-run facilities.
- **Emergency and Critical Services:** LADHS has indicated that it will take all necessary steps to maintain emergency and critical care services during the strike. However, some disruption should still be anticipated.
- **Provider Responsibilities:**
  - If your patients receive care through DHS facilities, please proactively communicate with them regarding possible delays or changes in service availability.
  - Consider coordinating alternative care arrangements for patients requiring timely services that may be disrupted.
  - Monitor updates from LADHS for evolving information and contingency plans.
- **Communication and Support:** We encourage providers to remain informed through official DHS channels and professional associations. Should you have urgent concerns or require assistance with hospital admissions or transfers, please contact our EDSU team 844-966-5462.

We understand that labor actions can be disruptive to both patients and the health care community. We appreciate your cooperation and continued commitment to ensuring patient care during this time.

## Provider Action

For additional information, refer to [dhs.lacounty.gov/union-strike-update/](https://dhs.lacounty.gov/union-strike-update/).



## What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a>
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If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.