

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

May 13, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## Informational Bulletin Regarding Emergency Declaration – Impacts of the March 2024 Storms

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### What you need to know:

On May 3, 2024, California Governor Gavin Newsom proclaimed a state of emergency to exist in Alameda, Contra Costa, Los Angeles, Marin, Mendocino, Monterey, Napa, Nevada, Plumas, San Bernardino, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, Trinity, and Ventura Counties due to the impacts of the March 2024 storms.

The Governor’s proclamation is available at: [gov.ca.gov/wp-content/uploads/2024/05/5.3.24-SOE-March-Storms.pdf](https://gov.ca.gov/wp-content/uploads/2024/05/5.3.24-SOE-March-Storms.pdf)

This notification is meant to provide a summary on those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication.

## Provider Action

Molina’s 1st priority is safety for our communities – our members, our providers, and our employees. Molina wants to ensure that members needing care or medication in impacted areas can get help.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275-8750 English; (866) 648-3537 Spanish; 711 Hearing Impaired.

Molina will be monitoring this matter closely and providing further communication as needed.

To view the State of Emergency in full, please visit:

[gov.ca.gov/2024/05/03/highway-1-targeted-to-reopen-by-may-25-as-governor-takes-action-to-support-repairs-in-topanga-canyon-and-other-communities-damaged-by-storms/](https://gov.ca.gov/2024/05/03/highway-1-targeted-to-reopen-by-may-25-as-governor-takes-action-to-support-repairs-in-topanga-canyon-and-other-communities-damaged-by-storms/)



## **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

<b>Service County Area</b>	<b>Provider Relations Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
California Hospital Systems (SNFs, LTSS, ICF/DD)	Teresa Suarez Laura Gonzalez	562-549-3782 562-549-4887	<a href="mailto:Teresa.Suarez2@molinahealthcare.com">Teresa.Suarez2@molinahealthcare.com</a> <a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a>
Los Angeles County	Clemente Arias Christian Diaz Daniel Amirian LaToya Watts Anita White	562-517-1014 562-549-3550 562-549-4809 562-549-4069 562-980-3947	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a> <a href="mailto:Christian.Diaz@molinahealthcare.com">Christian.Diaz@molinahealthcare.com</a> <a href="mailto:Daniel.Amirian@molinahealthcare.com">Daniel.Amirian@molinahealthcare.com</a> <a href="mailto:Latoya.Watts@molinahealthcare.com">Latoya.Watts@molinahealthcare.com</a> <a href="mailto:Princess.White@molinahealthcare.com">Princess.White@molinahealthcare.com</a>
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Please take a few moments to participate in our Communication Preference Survey. Your feedback will directly influence Molina's engagement with providers, creating a more seamless and efficient communication experience for our network.

Take the survey at [molinahealthcare.surveymonkey.com/r/VS5RGTG](https://molinahealthcare.surveymonkey.com/r/VS5RGTG)