Provider Bulletin

Molina Healthcare of California

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July 11, 2025

- ⊠ Riverside
- ⊠ San Bernardino
- $oxed{oxed}$ Los Angeles
- oxtimes Orange

Enhancements to Authorization

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Marketplace line of business.

What you need to know:

Molina Healthcare has introduced a new automated authorization tool available through the Availity Essentials Provider Portal. This tool uses Milliman Care Guidelines (MCG) criteria to determine medical necessity and may automatically approve requests that meet the requirements, streamlining your workflow and reducing delays.

This update applies to in-network providers and includes specific Marketplace CPT codes across five categories:

- Arthroscopy
- Electroencephalogram (EEG)
- Gynecology
- Podiatry
- · Sleep studies

Requests containing only the included codes may be auto approved. However, any request that includes a mix of eligible and ineligible codes will be routed to Molina for manual review.

Provider Action

For more information or to view the list of CPT codes included in this update, please refer to the attached document.

To begin using the automated authorization tool in the Provider Portal:

Step 1: Confirm your authorization role with your organization's Availity administrator.

Step 2: Log into Availity Essentials and navigate to: *Patient Registration >*Authorizations and Referrals

Step 3: Submit authorization requests for applicable CPT codes and record the reference number in the patient's medical record.

If your organization is not yet registered with Availity Essentials, visit Availity.com and click **Get Started** or contact availity.com/customer-support for assistance.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area Provider Relations Representative		Contact Number	Email Address
	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
Los Angeles County	Elias Gomez	562-723-9760	Elias.Gomez@molinahealthcare.com
	Anita White	310-654-4832	Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli 909		Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
	Lincoln Watkins	619-972-9860	Lincoln.Watkins@molinahealthcare.com
San Diego / Imperial County	Tan Do	858-287-4869	Tan.Do@molinahealthcare.com
- County	Rita Weldy	619-403-7773	Rita.Weldy@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Imperial County Los Angeles County Riverside County San Bernardino County Sacramento County San Diego County	Laura Gonzalez, Manager MiMi Howard	562-325-0368 562-455-3754	Laura.Gonzalez3@molinahealthcare.com Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Molina Healthcare: Making the Provider Portal work for you!

Molina Healthcare is committed to supporting you and your patients. We're excited to introduce a new **automated authorization tool** in the Provider Portal to help simplify your workflow.

This tool allows you to submit authorization requests that may be **automatically approved** if they meet **medical necessity** based on **MCG guidelines**. It's a faster, more efficient way to get the approvals you need.

What's new

The following **Marketplace CPT codes** are now included in the automated process. If you are an **in-network provider** and use any of these codes, you can:

- Receive faster decisions
- Save time on administrative tasks
- · Record the reference number in your patient's health record

Note: If your request includes one of the codes below **plus** a code not in the Auto Auth program, the request will pend and be routed to Molina for review.

Included CPT codes

Arthroscopy CPT codes:

29805	29806	29807	29819	29820	29821	29822
29823	29824	29825	29827	29828	29860	29862
29863	29867	29868	29870	29873	29874	29875
29876	29877	29879	29880	29881	29882	29883
29884	29885	29886	29887	29888	29889	29891
29892	29894	29895	29897	29898	29899	29914
29915	29916					

<u>Electroencephalogram (EEG) CPT codes:</u>

95700	95708	95709	95710	95711	95712	95713
95714	95715	95716	95721	95722	95723	95724
95725	95726					





Gynecology CPT codes:

58150	58210	58260	58270	58285	58290	58294
58541	58542	58543	58544	58550	58552	58553
58554	58570	58571	58572	58573		

Podiatry CPT codes:

280	060	28062	28080	28090	28092	28108	28110
281	11	28112	28113	28118	28119	28120	28122
281	24	28200	28270	28285	28286	28288	28289
282	91	28292	28295	28297	28298	28299	28304
283	06	28307	28308	28310	28312	28313	28315
287	50	29893					

Sleep studies CPT codes:

95805 95807	95808	95810	95811
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Get started in 3 easy steps

- 1. Confirm your authorization role with your organization's Availity administrator (this is required to access the tool).
- 2. Log into Availity Essentials and go to:
 - Patient Registration > Authorizations and Referrals
- 3. Note the reference number in your patient's health record.

Not registered with Availity Essentials?

Your organization's Availity administrator can visit <u>Availity.com</u> and click **Get Started**. For help, contact <u>Availity Customer Support</u>.

Thank you for partnering with Molina Healthcare. We appreciate the care you provide to our members.

Sincerely,

Molina Healthcare



