

Provider Bulletin

Molina Healthcare of California

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July 12, 2024

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Assembly Bill 716: Balance Billing by Non-Contracted Ground Ambulance Providers

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to Marketplace lines of business.

What you need to know:

BACKGROUND

According to AB 716, as specified in Health and Safety Code section 1371.56, an enrollee receiving covered services from a noncontracting ground ambulance provider is required to pay no more than the cost-sharing amount they would owe for the same services from an in-network provider. This law prohibits ground ambulance providers from balance billing enrollees and from attempting to collect any amount exceeding the in-network cost-sharing amount from the enrollee.

When this is happening:

In October 2022, the Department of Managed Health Care (DMHC) issued APL 22-022, which prohibited ambulance providers from balance billing enrollees for nonemergency ground ambulance transportation when the criteria specified by Assembly Bill 72 (2016) were met. Later, California enacted Assembly Bill 716 (2023), expanding protections against balance billing for noncontracted ground ambulance services.

Provider Action

Where applicable, our delegates are to provide ample education to their vendors regarding AB 716 and ensure compliance.

The full APL can be found at:

[dmhc.ca.gov/Portals/0/Docs/OPL/APL24-010CoverageofGroundAmbulanceServiceProvidedbyaNoncontractedProvider\(6_13_2024\).pdf](https://dmhc.ca.gov/Portals/0/Docs/OPL/APL24-010CoverageofGroundAmbulanceServiceProvidedbyaNoncontractedProvider(6_13_2024).pdf)

Please take a few moments to participate in our Communication Preference Survey. Your feedback will directly influence Molina's engagement with providers, creating a more seamless and efficient communication experience for our network.

Take the survey at
molinahealthcare.surveymonkey.com/r/V55RGTG!



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Anita White	562-980-3947	Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
	Marina Higby	916-561-8550	Marina.Higby@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
	Lincoln Watkins	858-300-7722	Lincoln.Watkins@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Imperial, San Diego & Sacramento	Teresa Suarez	562-549-3782	Teresa.Suarez2@molinahealthcare.com
Los Angeles & Orange	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

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