

Clinic Policies for Primary Care Provider Settings

Instructions:

All Medi-Cal Managed Care (Medi-Cal) provider sites are required to establish safety, member rights and general policies and procedures for their practice. **Please review all sample policies and procedures below and customize any or all of the policies and their respective attachments you wish to adopt based on your clinic's practice and processes. Please complete the Approval date, Approved by, Effective Date, and Revision date for each of the adopted policies.** All providers and staff shall receive trainings/in-services on all clinic policies and procedures. Annual trainings/in-services are required for Blood-Borne Pathogens Exposure Control, Biohazardous Waste Management and Infection Control/Standard/Universal Precautions. All clinic policies and evidence of training shall be kept on site or made available upon request.

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General Policies:

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