

Molina Health: New digital process for inpatient continued stay requests

Molina Healthcare is introducing a new digital option in the Availity Provider Portal. This allows providers to submit inpatient continued stay requests online.

What's changing

A new **Update** button will be added to the Availity Provider Portal to support digital submission of inpatient continued stay requests.

The **Update** button will be available:

- On the **Authorization Dashboard**
- Within the **Authorization Inquiry details page**

How it works

Providers can:

- Select an existing inpatient authorization
- Use the **Update** button to extend the service end date (forward only)
- Attach required clinical documentation (at least one attachment required)
- Submit the continued stay request online

The Submit button will remain disabled until an attachment is added.

All standard file validation rules (file type, size, and security scanning) remain in place.

Why this matters

This enhancement:

- Reduces reliance on fax and manual submissions
- Supports a more efficient concurrent review process
- Provides a consistent digital experience aligned with other payers

Training available

Want to explore all the features Availity has to offer? Access on-demand training anytime through the **Help & Training** section of [Availity.com](https://www.availity.com).

Before accessing the training, be sure that:

- You're logged in to Availity

Your browser allows pop-ups from the following sites:

- [Apps.availity.com](https://apps.availity.com)
- [Availity.com](https://www.availity.com)
- [Learnupon.com](https://www.learnupon.com)

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Our commitment

We value our provider partnerships and remain focused on delivering tools that simplify your workflow and reduce administrative burden. Thank you for your continued partnership as we expand our digital capabilities.