

DHCS and Organization Policy/Staff Training Crosswalk

If your organization (org) has a different name of training/policy from the required Department of Healthcare Services (DHCS) training, please note below and give it to the Nurse Reviewer on the day of Facility Site Review audit.

Policies that are in bold do not need evidence of staff training; however additional staff training may be required if an auditor finds there is a policy knowledge deficit of any staff member during the auditing process.

DHCS Policy and Staff Training Requirements	Org Name of Training (Year) _____	Org Name of Training (Year) _____	Org Name of Training (Year) _____
Bloodborne Pathogen Exposure Control Prevention (annually)			
Site Specific Bloodborne Pathogen Exposure Control Plan			
Biohazardous Waste Handling (annually)			
Infection Control (annually)			
Patient confidentiality			
Informed Consent, including human sterilization			
Prior Authorization requests			
Grievance/Complaint Procedure			
Child/Elder/Domestic Violence Abuse			
Sensitive Services/Minors' Rights			
Health Plan referral process/procedures/resources			
Cultural and Linguistics			
Disability Rights and Provider Obligations			
Fire safety and prevention			

Emergency nonmedical procedures (example disaster, site evacuation, workplace violence)			
Site-specific policy/procedure for dispensing of sample drugs are available on site.			
Employee Alarm/Alert Policy			
Nurse Practitioner Standardize Procedures			
Physician Assistant Practice Agreement			
Written plan for vaccine protection in case of power outage or malfunction of the refrigerator or freezer			
Site-specific policy-procedure OR manufacturer's instructions for instrument/ equipment cleaning and sterilization			
Policy for isolation procedures for potentially infectious patients			