

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES: **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

 Hospitals**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

2023 First Quarter Provider Newsletter

This is an advisory notification to Molina Healthcare of California (MHC) network providers. The 2023 First Quarter Provider Newsletter is now available and has been posted to the Molina Website.

The newsletter communicates medical management policies and procedures to support providers in their delivery of quality health care services to members. This edition contains important updates and reminders.

Article titles are listed below:

- Claim Submission
- Consumer Assessment of Healthcare Providers and Systems (CAHPS®)/Marketplace Qualified Health Plan (QHP) Enrollee Experience Survey
- Molina Healthcare's 2022 Quality Improvement Results
- Requirements for Submitting Prior Authorization
- Council for Affordable Quality Healthcare (CAQH)
- Molina Healthcare's Portal Access
- Encourage your Patients to use My Health Perks!
- Our Gift to Network Providers: PsychHub Subscription
- Molina's 2023 Medicare Advantage Products Designed to Meet Member Needs
- Clinical Policy Updates Highlights from Fourth Quarter 2022
- 2023 Medicaid Managed Care Accountability Set (MCAS)
- Initial Health Appointment (IHA) for Children, Adults, and Seniors

The 2023 First Quarter Provider Newsletter for **Medi-Cal** is now available at: <https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/2023-First-Quarter-Provider-Newsletter.pdf>

The 2023 First Quarter Provider Newsletter for **Medicare** is now available at: <https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicare/2023-First-Quarter-Provider-Newsletter.pdf>

The 2023 First Quarter Provider Newsletter for **Marketplace** is now available at: <https://www.molinamarketplace.com/marketplace/ca/en-us/Providers/Communications/-/media/Molina/PublicWebsite/PDF/Providers/ca/Marketplace/2023%20First%20Quarter%20Provider%20Newsletter>

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
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Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
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San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
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San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
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If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.