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# JUST THE FAX

March 14, 2023

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#### THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING: COUNTIES:

COUNTIES

- ☑ Imperial☑ Riverside/San Bernardino
- □ Los Angeles
- □ Orange
- □ Sacramento
- San Diego

#### LINES OF BUSINESS:

- ⊠ Molina Medi-Cal
- Managed Care Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

#### **PROVIDER TYPES:**

- Medical Group/ IPA/MSO
- Primary Care ⊠ IPA/MSO ⊠ Directs
- Specialists

⊠ Directs

🖾 IPA

#### 🛛 Hospitals

- Ancillary
- SNF/LTC
- ⊠ DME
- Home Health
- Other

#### Indio One Stop Help Center

This is an advisory notification to Molina Healthcare of California (MHC) network providers to announce the opening of the One Stop Help Center in Indio.

The Indio One Stop Help Center is for the community at large to be connected to different resources all at no cost. Walk-ins are welcomed, no appointments are necessary.

The community is encouraged to stop by and get assistance with:

- Enrollment support for Medi-Cal, Covered CA, and Medicare
- Molina Member Services in-person support such as requesting a new member ID card, changing your PCP, etc.
- Utility assistance, rental assistance, and other programs
- Free tax preparation all year round
- CalFresh support and enrollment
- Assistance with Citizenship and the DACA program
- Housing Support
- Support Groups
- Connecting with a Case Manager
- Parents and Children will also be able to obtain free Children's books

#### **Hours of Operation:**

Monday – Friday 8:30 AM to 5:30 PM Closed for Lunch from 12:00 PM – 1:00 PM

#### Address:

81735 Highway 111, Ste. B, Indio, CA 92201

#### Phone:

1-855 MOLINA1 OR 1-855-665-4621

#### For more Information, please see the Attached Flyer!

#### **QUESTIONS**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Shelly Lilly	909-577-4351 858-614-1586	Deletha.Foster@molinahealthcare.com Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz	562-517-1014 562-549-3550	<u>Clemente.Arias@molinahealthcare.com</u> <u>Christian.Diaz@molinahealthcare.com</u>
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Carlos Liciaga	562-549-4403 858-614-1591	Briana.Givens@molinahealthcare.com Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

Welcome to the new Indio Molina Healthcare One-Stop Help Center!

# Your neighborhood resource for:

- Face-to-face help with healthcare and community resources

Training, education and access to special programs



Free WiFi and other resources!

# All at no cost to you!

## Hours of operation:

Monday-Friday | 8:30 a.m. to 5:30 p.m. 81735 Hwy 111, Ste B | Indio, CA 92201

(855) Molina1 (665-4621) MeetMolinaCA.com Walk-ins are welcome! No appointment is necessary!

WELCOME, WE'RE

We look forwarding to serving you and your family!



