

JUST THE FAX

www.molinahealthcare.com

March 3, 2023

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THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING: COUNTIES:

COUNTIES:

- ☑ Imperial☑ Riverside/San Bernardino
- ⊠ Los Angeles
- ⊠ Orange
- Sacramento
- 🛛 San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
 Options Plus
 Molina Marketplace
- (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO
 Primary Care
- ⊠ IPA/MSO
- ☑ Directs

Specialists

- ☑ Directs☑ IPA
- 🖂 IFA
- Hospitals Ancillary
- Ancill
- \boxtimes SNF/LTC
- ⊠ Home Health
- ⊠ Other

2023 HEDIS® & Risk Adjustment Data Collection

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding the 2023 HEDIS® & Risk Adjustment Data Collection.

Dear Practitioners & Office Managers:

The Healthcare Effectiveness Data and Information Set **(HEDIS®)** from the National Committee for Quality Assurance **(NCQA)** is a well-known and respected tool used by more than 90 percent of American health plans to report performance on quality of care and services. The Centers for Medicare & Medicaid Services **(CMS)** uses Risk Adjustment diagnosis codes and demographic data to appropriately report and produce complete and accurate diagnosis and the health status of Medicare enrollees.

HEDIS® and Risk Adjustment data collection and reporting is part of quality improvement and performance assessment, which is mandated by the State and Federal regulatory agencies and national accreditation body.

MHC, with your assistance, will facilitate a medical record review and begin collecting and compiling **HEDIS®** and **Risk Adjustment data**. Beginning **February 06, 2023**, MHC staff will contact you to arrange a convenient collection method of required medical record information.

In order to provide adequate time to prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick, and secure by utilizing our Secure Email: <u>MHCHEDISDepartment@MolinaHealthcare.Com</u>.

MHC can also coordinate site visits to access medical records as well, please contact us at **1-562-517-1689.**

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely, Molina Healthcare of California Quality Improvement Department

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

| Service County Area | Provider Services Representative | Contact Number | Email Address |
|--------------------------------------|-------------------------------------|-------------------|--|
| California Hospital Systems | Deletha Foster | 909-577-4351 | Deletha.Foster@molinahealthcare.com |
| | Shelly Lilly | 858-614-1586 | Michelle.Lilly@molinahealthcare.com |
| Los Angeles | Clemente Arias | 562-517-1014 | Clemente.Arias@molinahealthcare.com |
| Los Angeles / Orange County | Maria Guimoye | 562-549-4390 | Maria.Guimoye@molinahealthcare.com |
| Sacramento | Jennifer Rivera Carrasco | 562-542-2250 | Jennifer.RiveraCarrasco@molinahealthcare.com |
| San Bernardino | Luana McIver | 909-501-3314 | Luana.Mciver@molinahealthcare.com |
| San Bernardino / Riverside County | Vanessa Lomeli | 909-577-4355 | Vanessa.Lomeli2@molinahealthcare.com |
| San Diego / Imperial County | Briana Givens | 562-549-4403 | Briana.Givens@molinahealthcare.com |
| | Carlos Liciaga | 858-614-1591 | Carlos.Liciaga@molinahealthcare.com |
| | Salvador Perez | 562-549-3825 | Salvador.Perez@molinahealthcare.com |