

# JUST THE FAX

www.molinahealthcare.com

March 3, 2023

Page 1 of 2

#### THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING: COUNTIES:

COUNTIES:

- ☑ Imperial☑ Riverside/San Bernardino
- ⊠ Los Angeles
- ⊠ Orange
- Sacramento
- 🛛 San Diego

#### LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
  Options Plus
  Molina Marketplace
- (Covered CA)

#### **PROVIDER TYPES:**

- Medical Group/ IPA/MSO
   Primary Care
- ⊠ IPA/MSO
- ☑ Directs

#### Specialists

- ☑ Directs☑ IPA
- 🖂 IFA
- Hospitals Ancillary
- Ancill
- $\boxtimes$  SNF/LTC
- ⊠ Home Health
- ⊠ Other

## 2023 HEDIS® & Risk Adjustment Data Collection

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding the 2023 HEDIS® & Risk Adjustment Data Collection.

Dear Practitioners & Office Managers:

The Healthcare Effectiveness Data and Information Set **(HEDIS®)** from the National Committee for Quality Assurance **(NCQA)** is a well-known and respected tool used by more than 90 percent of American health plans to report performance on quality of care and services. The Centers for Medicare & Medicaid Services **(CMS)** uses Risk Adjustment diagnosis codes and demographic data to appropriately report and produce complete and accurate diagnosis and the health status of Medicare enrollees.

HEDIS® and Risk Adjustment data collection and reporting is part of quality improvement and performance assessment, which is mandated by the State and Federal regulatory agencies and national accreditation body.

MHC, with your assistance, will facilitate a medical record review and begin collecting and compiling **HEDIS®** and **Risk Adjustment data**. Beginning **February 06, 2023**, MHC staff will contact you to arrange a convenient collection method of required medical record information.

In order to provide adequate time to prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick, and secure by utilizing our Secure Email: <u>MHCHEDISDepartment@MolinaHealthcare.Com</u>.

MHC can also coordinate site visits to access medical records as well, please contact us at **1-562-517-1689.** 

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely, Molina Healthcare of California Quality Improvement Department

### **QUESTIONS**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com