

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
 - Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

Corrective Action Plan Deductions for Prior Authorization Mammograms

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding the misplacement of prior authorizations on preventative services.

The Department of Health Care Services (DHCS) has received notice of network providers failing to follow Medi-Cal requirements by placing inappropriate barriers on mammography, breast cancer screenings, and other preventative services. DHCS policy allows for members to self-refer for mammography services.

What you need to do:

Effective immediately, MHC is requesting all Medi-Cal delegates to update communications, processes, and systems to remove mammography, breast cancer screenings, and other Medi-Cal preventative services from Prior Authorization lists. This includes system and manual auto-approval of these services.

When this is happening:

Beginning **June 1, 2023**, MHC Delegation Oversight will begin monthly monitoring of utilization management activity to ensure compliance to this request.

What you need to know:

Non-compliance will result in a Corrective Action Plan (CAP) and require immediate remediation by the delegate. If it is discovered that a Provider is misusing prior authorizations and creating barriers to preventative care for members, the Provider may be CAP deducted.

For guidance with identifying Medi-Cal preventative services, please refer to the Preventive Services Section of the Medi-Cal Provider Manual at:

<https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/prev.pdf>.

Please note that the Medi-Cal Provider Manual may not be exhaustive and is subject to change, which may require future changes to Prior Authorization lists, Utilization Management processes, and systems to remain compliant.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.