

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

Managed Care Health Plan Transition Policy Guide APL 23-018

This is an advisory notification to Molina Healthcare of California (MHC) network providers to provide guidance regarding the 2024 Managed Care Plan Transition (MCP) effective January 1, 2024.

This notification is based on an All-Plan Letter (APL) 23-018, which can be found in full on the Department of Health Care Services (DHCS) website at: <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/APL23-018.pdf>

BACKGROUND

Effective January 1, 2024, DHCS is embarking on new relationships to redefine how care is delivered across the state. DHCS' top priority is ensuring managed care Members have access to MCPs that provide timely and high-quality care, and that MCPs are focused on delivering on the state's health system transformation goals. Those goals are the focus of the California Advancing and Innovating Medi-Cal (CalAIM) initiative, namely, to drive quality of care improvements, streamline and reduce complexity, and build on equity-focused, data-driven, and whole person care approaches.

The Policy Guide governs MCP-to-MCP Member transitions prompted by county-driven MCP model changes, changes to commercial MCP contracting, and a new direct contract with Kaiser Permanente. These three changes will drive Member transitions from MCPs exiting a given county service area to other MCPs that will continue to operate in the county service area, or to MCPs newly entering the county service area.

DHCS' guiding principles for the planning, implementation, and oversight of the 2024 MCP Transition include:

- Plan for smooth and effective transition;
- Minimize service interruptions for all Members, especially for vulnerable groups most at risk for harm, from interruptions in care;
- Provide outreach, education, and clear communications to Members, Providers, MCPs, and other stakeholders; and
- Proactively measure and ensure accountability of MCPs' transition.

POLICY

The Policy Guide outlines policies and contains DHCS operational requirements and guidelines specific to Member transitions resulting only from the three changes described above. The Policy Guide does not govern Member transitions that result from a Member opting to change MCPs outside of the context of the changes in MCP availability as outlined above.

The Policy Guide, initially published in May 2023, will continue to be updated throughout 2023. All updates will be specifically identified in a dedicated section in the Policy Guide and will outline updates from prior versions in order to manage version history. The Policy Guide is available on the DHCS 2024 MCP Transition webpage. Please note that the Policy Guide will denote effective dates and end dates, if applicable, to the specific policies contained therein

WHAT IF YOU NEED ASSISTANCE?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

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Please include provider name, NPI, county, and fax number and you will be removed within 30 days.*