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JUST THE FAX

November 13, 2023

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THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- ⋈ Riverside/San Bernardino
- ☐ Los Angeles
- ☐ Orange
- ⋈ Sacramento

LINES OF BUSINESS:

- ⋈ Molina Medi-Cal
- Managed Care

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- ☐ Molina Marketplace (Covered CA)

PROVIDER TYPES:

- - **Primary Care**
- ☑ IPA/MSO☑ Directs

Specialists

- □ Directs
- ⊠ IPA
- $oxed{oxed}$ Hospitals

Ancillary

- □ CBAS□ SNF/LTC
- ☐ Home Health
- □ Other

Population Needs Assessment and Population Health Management Strategy APL 23-021

This is an advisory notification to Molina Healthcare of California (MHC) network providers on future modifications to the Population Needs Assessment (PNA) process.

This notification is based on All-Plan Letter (APL) 23-021, which can be found in full on the Department of Health Care Services (DHCS) website at: https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/APL23-021.pdf.

BACKGROUND

The DHCS has historically required MHC to complete a Health Education and Cultural and Linguistic Needs Assessment, or PNA, to measure health disparities and identify high-priority health and social needs for Member populations. Per APL 19-011, MHC was required to conduct an annual PNA and submit a PNA action plan to DHCS.

The Population Health Management (PHM) Program, which launched on January 1, 2023, seeks to establish a cohesive, statewide framework of expectations for MHC, its Subcontractors, and Network Providers to prioritize prevention and whole-person care and respond to Members' medical and social needs and preferences across the continuum of care within the communities in which they live.

POLICY

Effective January 1, 2023, MHC is no longer required to submit an annual PNA and PNA Action Plan as previously required by APL 19-011. The PNA process will be redesigned, and the annual PNA Action Plan deliverable to DHCS will be replaced by the annual PHM Strategy. The new annual PHM Strategy requires MHC to demonstrate that it is meaningfully responding to community needs as well as provide other updates on the PHM Program to inform DHCS' monitoring efforts.

To accomplish meaningful community engagement, DHCS recognizes that MHC and its community partners will need time to plan and implement a more collaborative PNA in line with DHCS' vision. By the end of 2023, further updates will be made in the PHM Policy Guide concerning modified PNA requirements and PHM Strategy deliverables from 2024 onwards.

For more information, please refer to the PHM Policy Guide at: https://www.dhcs.ca.gov/CalAIM/Documents/2023-PHM-Policy-Guide.pdf.

WHAT IF YOU NEED ASSISTANCE?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below:

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