

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

April 28, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Transition to Availity for Skilled Nursing Facility Workforce and Quality Incentive Program (SNF WQIP) Bed-Days Reporting

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

Background of the SNF WQIP

The California Department of Health Care Services (DHCS) has implemented the Skilled Nursing Facility Workforce and Quality Incentive Program (SNF WQIP) to provide performance-based directed payments to eligible SNFs. This program aims to incentivize workforce and quality improvements in SNFs for Rating Periods between January 1, 2023, and December 31, 2026.

We are pleased to inform you of a significant enhancement in the way we distribute SNF WQIP bed-days reports. Effective April 2025, Molina Healthcare Plan of California, Inc will transition from email-based reporting to the Availity platform. This change is aimed at improving the accessibility, and efficiency of our reporting process.

When this is happening:

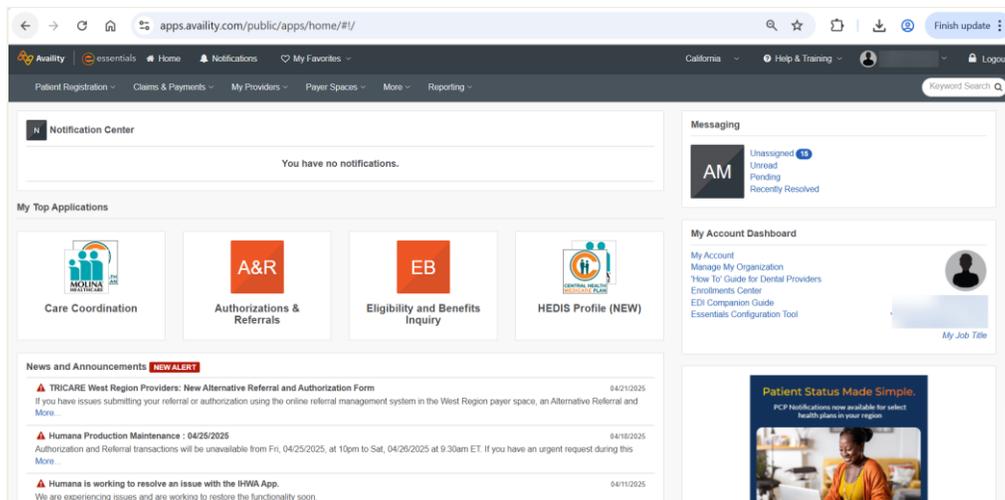
Starting April 2025, all SNF WQIP bed-days reports will be exclusively available through Availity.

Provider Action

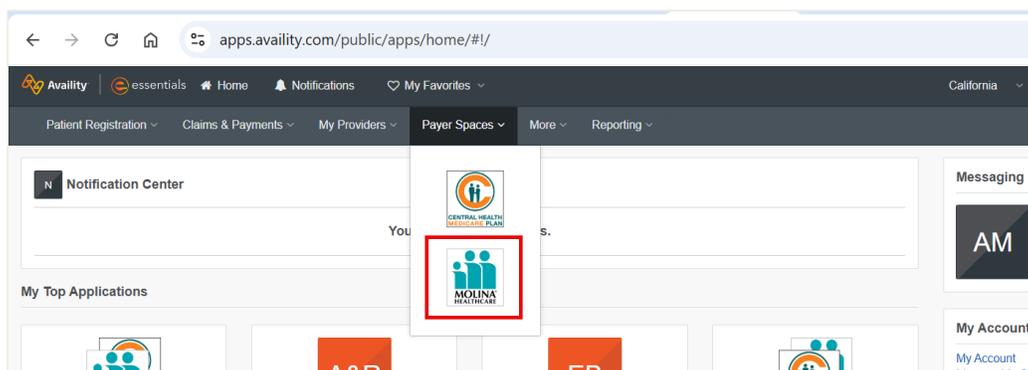
Please refer to the attachment for step-by-step instructions on how to access your SNF WQIP bed-days reports on Availity.

How to access SNIF Reports on Availity Provider Portal? - for California health plan only

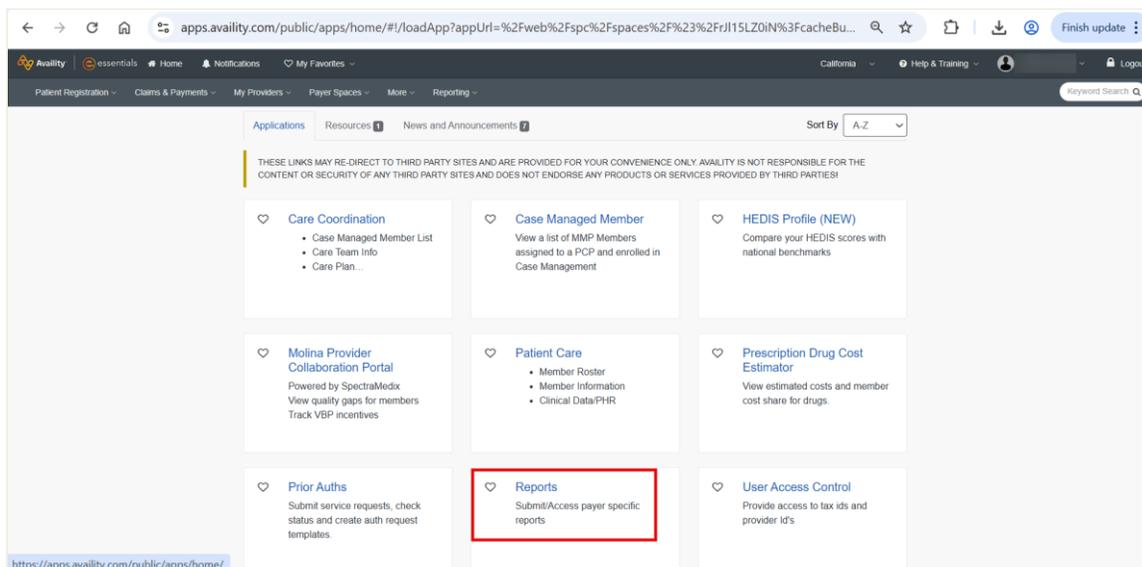
1. Log in to Availity Portal and select California in the state drop down menu.



2. Click on the “Payer Spaces” menu option on the top and select the “Molina Healthcare” logo:



3. Once on the landing page for the Molina Healthcare Payer Space, select the “Reports” tile.



If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider’s name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802

4. Please enter the relevant provider information like Tax ID to proceed. Also select the “View Reports” option before clicking on “Continue”

The screenshot shows the 'Reports' page in the Avality system. The form contains the following fields:

- Organization: Molina Healthcare Inc
- NPI (optional): Enter NPI...
- Tax ID: Select TIN... (This field is required)
- State: California
- Medicare: No
- Provider ID: Enter required fields first...
- Reports Option: Select...

A blue 'Continue' button is located at the bottom of the form.

The screenshot shows a 'Claims Report Request' dialog box. It contains a 'View Reports' button and a dropdown menu with 'View Reports' selected. A blue 'Continue' button is at the bottom.

5. Please click “Submit” when prompted with the SSO confirmation message.

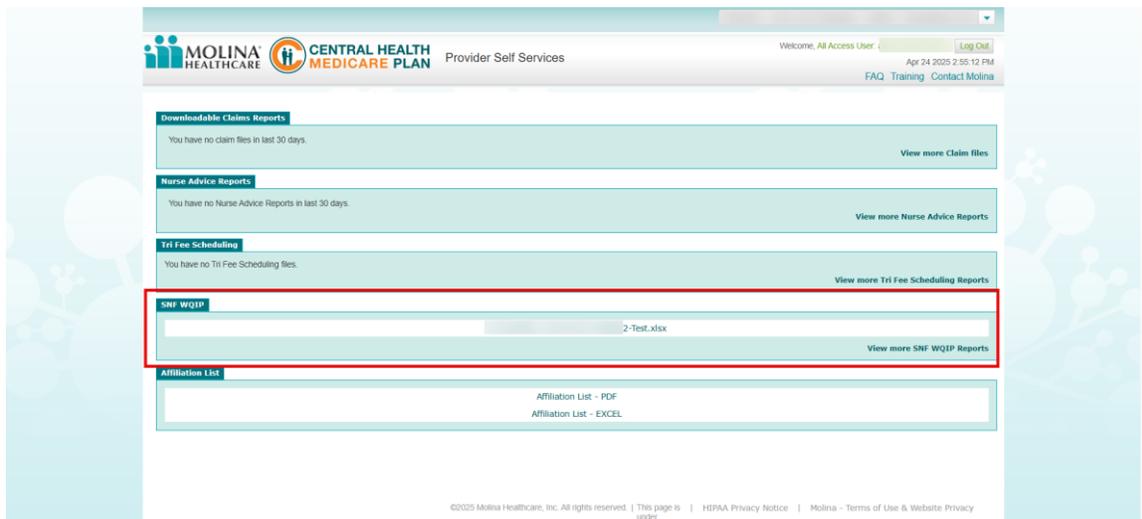
The screenshot shows the 'View Reports' page with an SSO confirmation message. The message reads: "You are about to be re-directed to a third-party site away from Avality's secure site, which may require a separate log-in. Avality provides the link to this site for your convenience and reference only. Avality cannot control such sites, does not necessarily endorse and is not responsible for their content, products, or services. You will remain logged in to Avality." There are 'Cancel' and 'Submit' buttons.

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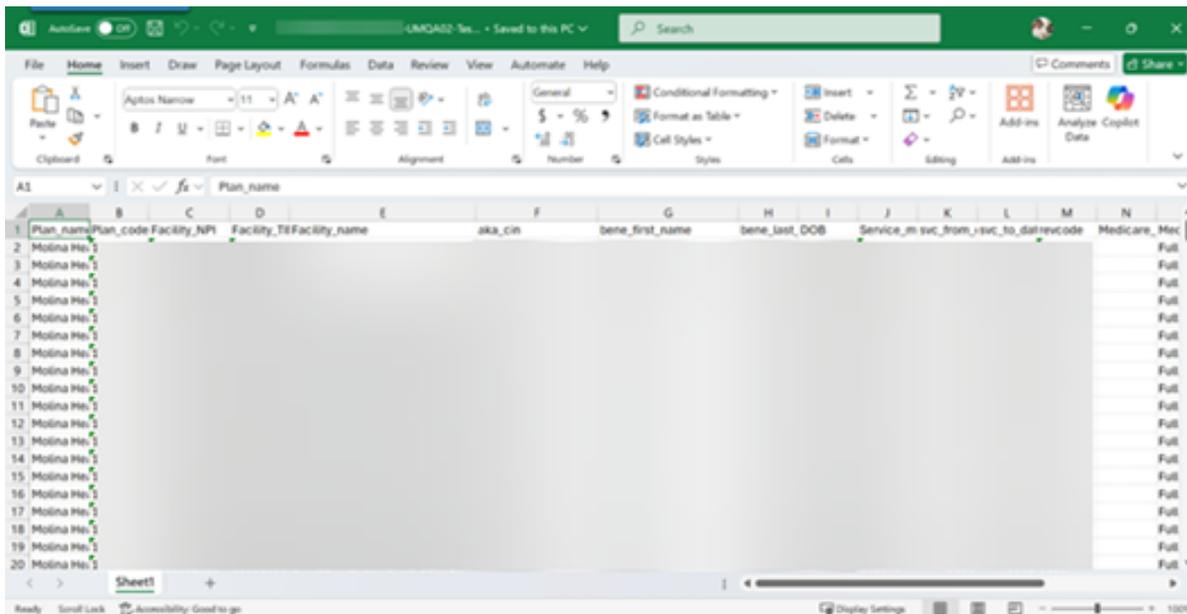
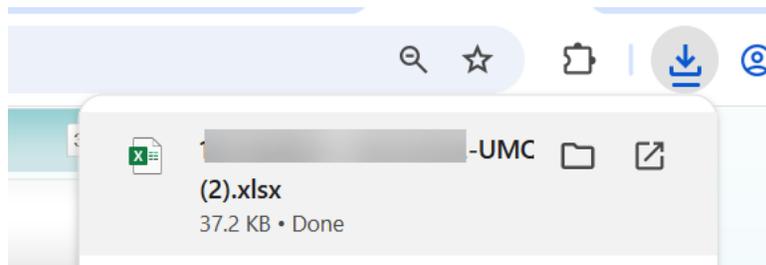
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6. The next page should display the SNF Reports associated with the initial provider Tax ID entered.



7. Clicking on the report will download it to your local Downloads directory where you can access the report via excel or any other compatible application.



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What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Elias Gomez	562-517-0445	Elias.Gomez@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Lincoln Watkins	858-974-1758	Lincoln.Watkins@molinahealthcare.com
	Tan Do	858-287-4869	Tan.Do@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
San Diego, Sacramento, & Imperial California Facilities	Dolores Garcia	562-549-4900	Dolores.Garcia@molinahealthcare.com
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino, California Facilities	MiMi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

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