

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

June 10, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Upcoming Enhancements to Availity

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

New Digital Process for Inpatient Continued Stay Requests

MHC is launching a new digital submission option for inpatient continued stay requests within the Availity Provider Portal.

Providers will be able to submit continued stay requests electronically through the Availity Provider Portal. A new **Update** button will be added to support the digital submission of inpatient continued stay requests.

Providers can select an existing inpatient authorization, extend the service end date, and attach required clinical documentation directly through the portal. At least one attachment will be required before submission can be completed.

Key Benefits

- Reduces reliance on fax and manual submission processes.
- Supports a more efficient concurrent review workflow.
- Provides a consistent digital experience within Availity.
- Maintains existing file validation and security requirements.

Enhanced Appeals and Disputes Submission Experience

MHC is enhancing the appeals and disputes submission process within the Availity Provider Portal. These updates are intended to improve routing accuracy, reduce processing delays, and ensure requests are sent to the right team.

Key Benefits

- Simplified submission screens with fewer steps.
- Enhanced attachment management, including attachment type selection.
- Improved organization of uploaded documents.
- Automatic routing of attachments to the correct team.
- Reduced submission errors and rework.
- Improved processing efficiency and turnaround times

When this is happening:

These enhancements will be available soon in the Availity Provider Portal. Additional communications, including implementation dates and training resources, will be shared as they become available.

Provider Action

Register today

If your organization is not currently registered for Availity Essentials, the person in your organization designated as the Availity administrator should go to [Availity](#) and select **Get Started**.

On-demand training is available in the **Help & Training** section of [Availity](#).

Please see the attached flyers for more information.

What if you need assistance?

If you have any questions regarding the notification, please contact your [Molina Provider Relations Representative](#).



Molina Health: New digital process for inpatient continued stay requests

Molina Healthcare is introducing a new digital option in the Availity Provider Portal. This allows providers to submit inpatient continued stay requests online.

What's changing

A new **Update** button will be added to the Availity Provider Portal to support digital submission of inpatient continued stay requests.

The **Update** button will be available:

- On the **Authorization Dashboard**
- Within the **Authorization Inquiry details page**

How it works

Providers can:

- Select an existing inpatient authorization
- Use the **Update** button to extend the service end date (forward only)
- Attach required clinical documentation (at least one attachment required)
- Submit the continued stay request online

The Submit button will remain disabled until an attachment is added.

All standard file validation rules (file type, size, and security scanning) remain in place.

Why this matters

This enhancement:

- Reduces reliance on fax and manual submissions
- Supports a more efficient concurrent review process
- Provides a consistent digital experience aligned with other payers

Training available

Want to explore all the features Availity has to offer? Access on-demand training anytime through the **Help & Training** section of [Availity.com](https://www.availity.com).

Before accessing the training, be sure that:

- You're logged in to Availity

Your browser allows pop-ups from the following sites:

- [Apps.availity.com](https://apps.availity.com)
- [Availity.com](https://www.availity.com)
- [Learnupon.com](https://www.learnupon.com)

Molina Health: New digital process for inpatient continued stay requests

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Our commitment

We value our provider partnerships and remain focused on delivering tools that simplify your workflow and reduce administrative burden. Thank you for your continued partnership as we expand our digital capabilities.

Coming soon!



Molina Healthcare is making it easier to submit appeals and disputes in the Availity Provider Portal.

These updates are designed to improve routing accuracy, reduce processing delays and ensure requests are sent to the right team.

What's changing

We are improving how appeals and disputes are submitted by:

- Simplifying the submission screen to reduce steps and improve clarity
- Enhancing attachment handling, including:
 - The ability to select an attachment type
 - Improved organization of uploaded documents
- Automatically routing attachments to the appropriate team.

What does this mean for you

These enhancements will help:

- Reduce submission errors and rework
- Ensure supporting documentation reaches the right team the first time
- Improve processing efficiency and turnaround times
- Provide a more intuitive and streamlined submission experience

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