

Provider Bulletin

Molina Healthcare of California

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June 15, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

2026 Year-Round Medical Record Review Program

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding the 2026 Year-Round Medical Record Review Program applicable to all lines of business.

What you need to know:

Dear Practitioners & Office Managers:

During the past several months in response to our requests, you and your colleagues provided medical records to assist MHC in collecting and compiling data for the Healthcare Effectiveness Data and Information Set (HEDIS®) efforts. Thank you very much for assisting us with these important projects.

MHC will facilitate a Year-Round Medical Record Review Program, resulting in a medical record collection process that is more efficient and manageable. Instead of focusing exclusively on the traditional HEDIS® timeframes, record requests will now occur throughout the calendar year.

When this is happening:

Molina Healthcare staff will contact you, beginning **June 15, 2026**, to arrange a convenient collection method of required medical record information.

Provider Action

In order to provide adequate time to prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick, and secure by utilizing our Secure Email:

MHCHEDISDepartment@MolinaHealthcare.com.

MHC can also coordinate site visits to access medical records as well, please contact us at **1-562-517-1689**.

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely,

Molina Healthcare of California
Quality Improvement Department



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
	Elias Gomez	562-723-9760	Elias.Gomez@molinahealthcare.com
	Velma Castillo	626-721-3089	Velma.Castillo@molinahealthcare.com
	Anisha Brar	562-756-1347	Anisha.Brar@molinahealthcare.com
	Anita White	310-654-4832	Princess.White@molinahealthcare.com
Los Angeles / Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
	Zuleyma Neal	510-421-8057	Zuleyma.Neal@molinahealthcare.com
San Bernardino	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@molinahealthcare.com
	Christian Hernandez	619-669-3307	Christian.Hernandez@molinahealthcare.com
	Javier Paz	408-663-0048	Javier.Paz@molinahealthcare.com
	Carly Growdon	559-894-4443	Carly.Growdon@molinahealthcare.com
Imperial	Cynthia Bustamante	619-693-0404	Cynthia.Bustamante@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Imperial, Riverside, San Bernardino, Sacramento	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.