

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

June 20, 2025

- ☐ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

Adverse Childhood Event (ACEs) Billing

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

Dear Provider,

This letter serves as a reminder regarding the appropriate billing procedures for Adverse Childhood Event (ACEs) screenings for MHC members.

As you may be aware, some PCP providers have recently transitioned to billing MHC directly. We want to clarify that for MHC members who are delegated or assigned to an Independent Physician Association (IPA), ACE screenings **should not be billed directly to Molina**. Instead, please continue to submit ACE screening claims directly to the member IPA. Billing Molina directly for these services may result in delayed or denied payments.

Key Points to Remember:

- This applies to all Molina Healthcare members assigned to an IPA.
- ACEs screenings must be billed through the member's IPA—not directly to Molina.
- The IPA submits ACEs encounter data to Molina, which is used to determine payment distribution to the provider.
- Proper routing of claims through the IPA ensures accurate processing and timely reimbursement.

We appreciate your continued commitment to providing high-quality care to our members. Thank you for your attention to this important matter.

Provider Action

Please ensure all ACEs screening claims for MHC members assigned to an IPA are submitted directly to the member's IPA, not to Molina. Billing Molina directly may lead to delays or denials in payment.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Daniel Amirian Elias Gomez Anita White	562-233-1753 747-331-0150 562-723-9760 310-654-4832	Clemente.Arias@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Elias.Gomez@molinahealthcare.com Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Lincoln Watkins Tan Do	619-972-9860 858-287-4869	Lincoln.Watkins@molinahealthcare.com Tan.Do@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Facilities Manager, Los Angeles	Laura Gonzalez	562-325-0368	Laura.Gonzalez3@molinahealthcare.com
San Diego, Sacramento & Imperial Facilities	Dolores Garcia	619-980-7984	Dolores.Garcia@molinahealthcare.com
Riverside & San Bernardino Facilities	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802