

Provider Bulletin

Molina Healthcare of California

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June 23, 2025

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Changes to State License Requirements

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Effective July 1, the National Committee for Quality Assurance (NCQA) will require Health Plans to have processes in place to monitor practitioner licenses upon expiration. Historically, NCQA has only mandated verification of active/current licenses at initial credentialing and re-credentialing decisions, but not in the interim.

To comply with this requirement, Molina Healthcare's Credentialing team will initiate immediate termination notifications for practitioners who do not renew their licenses on or before the expiration date.

These notifications will be sent via the same distribution list currently used for practitioners with an Office of Inspector General (OIG) or State Medicaid exclusion.

In alignment with NCQA standards:

1. 30-Day Renewal Grace Period
 - If a practitioner renews their license within 30 days after the expiration date and provides notification of renewal, their contract termination will be lifted without requiring new credentialing.
2. Recredentialing Requirement After 31 Days
 - If a practitioner's license remains expired for 31 days or more, they must undergo initial credentialing before being reinstated in the network.
3. Automated License Monitoring
 - Our new Salesforce system will continuously track license expiration dates and alert us to renewals. Therefore, practitioners do not need to send separate confirmation of their renewal—only ensure timely renewal.

Provider Action

No provider action is required.

We appreciate your cooperation in maintaining compliance with NCQA standards.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Daniel Amirian Elias Gomez Anita White	562-233-1753 747-331-0150 562-723-9760 310-654-4832	Clemente.Arias@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Elias.Gomez@molinahealthcare.com Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
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San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Lincoln Watkins Tan Do	619-972-9860 858-287-4869	Lincoln.Watkins@molinahealthcare.com Tan.Do@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Facilities Manager, Los Angeles	Laura Gonzalez	562-325-0368	Laura.Gonzalez3@molinahealthcare.com
San Diego, Sacramento & Imperial Facilities	Dolores Garcia	619-980-7984	Dolores.Garcia@molinahealthcare.com
Riverside & San Bernardino Facilities	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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