

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

June 27, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## Closed-Loop Referrals for Enhanced Care Management & Community Supports

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

### **What you need to know:**

Beginning July 1<sup>st</sup>, the Department of Health Care Services (DHCS) will require all Enhanced Care Management (ECM), and Community Supports (CS) referrals to follow the closed loop referral (CLR) guidelines.

CLR Requirements will result in changes to the files, data, and documentation that you are exchanging with Molina. Molina has begun training all ECM and CS providers on these new requirements. Additional trainings will be held on an as-needed basis and providers are encouraged to attend ECM and CS office hours.

Questions can be directed to [MHC\\_ECM@molinahealthcare.com](mailto:MHC_ECM@molinahealthcare.com) or [MHC\\_CS@molinahealthcare.com](mailto:MHC_CS@molinahealthcare.com).

### **When this is happening:**

Effective July 1, 2025

## Provider Action

Please review the DHCS guidance and attend upcoming trainings or office hours as needed to ensure your organization is aligned with the new CLR requirements.

### **CLR Implementation Guidance:**

[dhcs.ca.gov/CalAIM/Documents/CLR-Implementation-Guidance.pdf](https://dhcs.ca.gov/CalAIM/Documents/CLR-Implementation-Guidance.pdf)

### **CLR FAQs:**

[dhcs.ca.gov/CalAIM/Pages/Closed-Loop-Referral-FAQs.aspx](https://dhcs.ca.gov/CalAIM/Pages/Closed-Loop-Referral-FAQs.aspx)



## **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

<b>Service County Area</b>	<b>Provider Relations Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
Los Angeles County	Clemente Arias Daniel Amirian Elias Gomez Anita White	562-233-1753 747-331-0150 562-723-9760 310-654-4832	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a> <a href="mailto:Daniel.Amirian@molinahealthcare.com">Daniel.Amirian@molinahealthcare.com</a> <a href="mailto:Elias.Gomez@molinahealthcare.com">Elias.Gomez@molinahealthcare.com</a> <a href="mailto:Princess.White@molinahealthcare.com">Princess.White@molinahealthcare.com</a>
Los Angeles / Orange County	Maria Guimoye	562-783-0005	<a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>
Sacramento County	Johonna Eshalomi	916-268-1418	<a href="mailto:Johonna.Eshalomi@molinahealthcare.com">Johonna.Eshalomi@molinahealthcare.com</a>
San Bernardino County	Luana McIver	909-454-4247	<a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	<a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>
Riverside County	Patricia Melendez	951-447-7585	<a href="mailto:Patricia.Melendez@molinahealthcare.com">Patricia.Melendez@molinahealthcare.com</a>
San Diego / Imperial County	Lincoln Watkins Tan Do	619-972-9860 858-287-4869	<a href="mailto:Lincoln.Watkins@molinahealthcare.com">Lincoln.Watkins@molinahealthcare.com</a> <a href="mailto:Tan.Do@molinahealthcare.com">Tan.Do@molinahealthcare.com</a>

<b>California Facilities (Hospitals, SNFs, CBAS, ICF/DD &amp; ASC Providers)</b>	<b>Facility Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
Facilities Manager, Los Angeles	Laura Gonzalez	562-325-0368	<a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a>
San Diego, Sacramento & Imperial Facilities	Dolores Garcia	619-980-7984	<a href="mailto:Dolores.Garcia@molinahealthcare.com">Dolores.Garcia@molinahealthcare.com</a>
Riverside & San Bernardino Facilities	MiMi Howard	562-455-3754	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.