

Provider Bulletin

Molina Healthcare of California

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Private Duty Nursing Case Management Responsibilities for Medi-Cal Eligible Members Under the Age of 21 – APL 26-009

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

This notification is based on [All-Plan Letter \(APL\) 26-009](#), which can be found in full on the [Department of Health Care Services \(DHCS\)](#) website.

What you need to know:

DHCS issued All Plan Letter (APL) 26-009 (supersedes APL 20-012) to clarify Medi-Cal Managed Care Plan (MCP) responsibilities for case management of members under age 21 who are authorized to receive Private Duty Nursing (PDN) services under the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) benefit.

Consistent with APL 26-009, Molina Healthcare will:

- Coordinate care for members receiving PDN services.
 - This includes case management services for children whose services are being covered by other entities, such as CCS.
- Monitor access to and delivery of authorized PDN services.
- Identify and address barriers that may impact member access to care.
- Track and manage service gaps, including staffing shortages.
- Conduct ongoing oversight of PDN service utilization and care coordination activities.
- Maintain an adequate provider network to support member access to medically necessary PDN services.

Providers should review internal processes to ensure:

- Timely submission of complete authorization requests.
- Prompt reporting of staffing limitations or service disruptions.
- Availability of current clinical documentation to support medical necessity.
- Ongoing participation in care coordination and continuity-of-care activities.

Provider Action

Network providers furnishing or supporting PDN services are expected to:

- Submit complete and timely authorization requests, including all required clinical documentation.
- Maintain current physician orders and care plans that support medical necessity.
- Participate in care coordination activities as requested by Molina Healthcare.
- Notify Molina promptly of any actual or anticipated interruptions in PDN service delivery.
- Provide updated clinical information to support ongoing assessments and authorizations.
- Collaborate with Molina and other care team members to facilitate continuity of care and safe transitions between care settings.

Network providers working with other payor entities such as California Children's Services (CCS) are required to:

- Reach out to Molina if you anticipate staffing issues when providing PDN services for a CCS-Molina member
- Collaborate with Molina, as we may be able to assist with identifying additional resources for the family

What if you need assistance?

If you have any questions regarding the notification, please contact your [Molina Provider Relations Representative](#).

