

Provider Bulletin

Molina Healthcare of California

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August 10, 2026

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Pediatric specialty care referrals in San Diego County

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

To support coordinated, high-quality pediatric specialty care for Molina Healthcare members in San Diego County, providers are reminded that **all pediatric specialty care referrals must be directed to Rady Children's Specialists of San Diego (RCSSD)**. This applies to any Molina San Diego County Medi-Cal member under age 18.

RCSSD serves as the primary pediatric specialty network for children requiring specialty care services and offers comprehensive pediatric expertise across a broad range of specialties.

Referral Guidance

When a San Diego County Molina Medi-Cal member under the age of 18 requires specialty care, providers should:

- Refer members to **RCSSD** for pediatric specialty services.
- Verify that referrals are submitted with complete clinical information to support timely scheduling and care coordination.
- Specialty services follow the RCSSD prior authorization requirements, please contact their Utilization Management Operations Department at 877-276-4543 for questions regarding prior authorization of specialty care. You can also request a copy of the Quick Reference Guide for prior authorization requirements by calling 877-276-4543.
- Remember that if a child has a condition that is eligible for California Children's Services (CCS), you need to refer the child to that program for coverage.
- Note: Except in rare circumstances, and only with prior authorization, any other pediatric specialty care outside of Rady Children's Specialists for these members will not be reimbursed.
- Applied Behavioral Analysis (ABA) and Behavior Health Treatment (BHT) Services are NOT included in the care covered by Rady Children's Specialists. Please use Molina's ABA/BHT network for those referrals.
- Durable Medical Equipment (DME), Orthotics and prosthetics dispensed outside Rady Children's hospital are also excluded. Please refer to Molina's DME provider, Verio Healthcare Inc.

Provider action

Benefits of Referring to RCSSD

Referring pediatric members to Rady Children's Specialists of San Diego helps ensure:

- Access to pediatric-focused specialists and subspecialists.
- Coordinated care tailored to the unique needs of children and adolescents.
- Improved communication between primary care providers and specialty care teams.
- Streamlined access to specialty services within the Molina network.

Questions

For questions regarding referral requirements or provider network participation, please contact Molina Healthcare Provider Services through your usual provider support channels. Questions regarding prior authorization of specialty services should be directed to Rady Children's Specialists of San Diego at 877-276-4543.

Thank you for your partnership and your continued commitment to providing quality care to Molina Healthcare members.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
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	Velma Castillo	626-721-3089	Velma.Castillo@molinahealthcare.com
	Sandra Flores	562-266-6011	Sandra.Flores1@molinahealthcare.com
	Sukjin (John) Kang	951-970-4093	Sukjin.Kang@molinahealthcare.com
Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
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California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
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Imperial, Sacramento	Valerie Chaney	714-305-9008	Valerie.Chaney@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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