Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

August 18, 2025

| | Imperial |
|-------------|----------------|
| \boxtimes | Riverside |
| \boxtimes | San Bernardino |
| \boxtimes | Los Angeles |
| | Orange |
| \boxtimes | Sacramento |
| \square | San Diego |

Regulatory Training Reminder: Trans Inclusive HealthCare Cultural Humility

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to Medi-Cal line of business.

What you need to know:

Dear plan partner,

In accordance with Senate Bill 923, the TGI Inclusive Care Act, Molina Healthcare is dedicated to improving trans-inclusive health care in California. This act highlights the importance of respecting bodily autonomy, avoiding gender assumptions, and treating everyone with compassion and respect.

To comply with these requirements, Molina has partnered with the Transgender Health & Wellness Center to provide essential training to our plan partners. This training is mandatory and must be completed every two years.

Upon completion of the training, Molina Healthcare requires a signed attestation to confirm that the training has been reviewed and understood. Access the training presentation and attestation link at:

molinahealthcare.com/providers/ca/medicaid/comm/training.aspx

When this is happening:

The training must be completed by **September 8, 2025.**

Provider Action

Please complete the required training and submit the attestation form using the links below:

 Trans Inclusive HealthCare Cultural Humility Training:

molinahealthcare.com//media/Molina/PublicWebsite/PDF/Provi
ders/ca/Medicaid/Trans-InclusiveHealthCare-Cultural-HumilityTraining.ashx

2. Submit Training Attestation: molinahealthcare.surveymonkey.com/r/Q6MHZGQ



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

| Service County Area | Provider Relations Representative | Contact Number | Email Address |
|--------------------------------------|--------------------------------------|------------------------------|--|
| | Clemente Arias | 562-233-1753 | Clemente.Arias@molinahealthcare.com |
| Los Angeles County | Elias Gomez | 562-723-9760 | Elias.Gomez@molinahealthcare.com |
| | Anita White | 310-654-4832 | Princess.White@molinahealthcare.com |
| Los Angeles / Orange County | Maria Guimoye | 562-783-0005 | Maria.Guimoye@molinahealthcare.com |
| Sacramento County | Johonna Eshalomi | 916-268-1418 | Johonna.Eshalomi@molinahealthcare.com |
| San Bernardino County | Luana McIver | 909-454-4247 | Luana.Mciver@molinahealthcare.com |
| San Bernardino / Riverside County | Vanessa Lomeli | 909-419-3026 | Vanessa.Lomeli2@molinahealthcare.com |
| Riverside County | Patricia Melendez | 951-447-7585 | Patricia.Melendez@molinahealthcare.com |
| San Diego / Imperial County | Brigitte Maldonado | 760-421-1466 | Brigitte.Maldonado@MolinaHealthcare.com |
| San Diego County | Tan Do Rita Weldy | 858-287-4869 619-403-7773 | Tan.Do@molinahealthcare.com Rita.Weldy@molinahealthcare.com |

| California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers) | Facility Representative | Contact Number | Email Address |
|---|-------------------------------|------------------------------|--|
| Los Angeles County | Laura Gonzalez, Manager | 562-325-0368 | Laura.Gonzalez3@molinahealthcare.com |
| Imperial, San Diego & Sacramento | Laura Gonzalez MiMi Howard | 562-325-0368 562-455-3754 | Laura.Gonzalez3@molinahealthcare.com Smimi.Howard@molinahealthcare.com |
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If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.