

Provider Bulletin

Molina Healthcare of California

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August 24, 2026

- ☐ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

New provider learning management system

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

Molina has launched a new Learning Management System

Molina has partnered with More Inclusive Healthcare (MIH) to launch a new, more engaging Learning Management System (LMS).

To avoid any disruptions, please coordinate with your IT team to whitelist the following URL domains and email addresses associated with the new platform.

URL domains to whitelist:

- molina.lizalearning.com
- mhreg.lizalearning.com
- mh.lizalearning.com

Email addresses to whitelist:

- info@lizalearning.com
- support@lizalearning.com

Link to register for the MIH LMS platform: mhreg.lizalearning.com/

1. Enter email and NPI
2. Check your inbox for a registration email
3. Create a password

Provider action

Trainings and resources are available anytime through our new Learning Management System. For more information, including available training details please see the attached flyer.

Available trainings & resources:

- Biannual Training
- Culturally and Linguistically Appropriate Services (CLAS) Training
- CLAS Training Attestation
- Doula Training
- EPSDT Training
- Care Coordination Portlet Overview
- Community Health Worker (CHW) Supervising Provider FAQs
- Community-Based Adult Services (CBAS) Toolkit



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias Velma Castillo Sandra Flores Sukjin (John) Kang	562-233-1753 626-721-3089 562-266-6011 951-970-4093	Clemente.Arias@molinahealthcare.com Velma.Castillo@molinahealthcare.com Sandra.Flores1@molinahealthcare.com Sukjin.Kang@molinahealthcare.com
Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi Angelina Gudino	916-268-1418 562-459-0762	Johonna.Eshalomi@molinahealthcare.com Angelina.Gudino@molinahealthcare.com
Inland Empire/Imperial	Cynthia Bustamante Luana McIver	619-693-0404 909-454-4247	Cynthia.Bustamante@molinahealthcare.com Luana.Mciver@molinahealthcare.com
San Diego	Christian Hernandez	619-669-3307	Christian.Hernandez@molinahealthcare.com
Behavioral Health	Representative	Contact Number	Email Address
Behavioral Health	Patricia Melendez Vanessa Lomeli	951-447-7585 909-419-3026	Patricia.Melendez@molinahealthcare.com Vanessa.Lomeli2@molinahealthcare.com
California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside, San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com
Imperial, Sacramento	Valerie Chaney	714-305-9008	Valerie.Chaney@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802

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MolinaHealthcare.com

Now available in the Learning Management System

Biannual Training

Required regulatory training covering key updates on member rights and care for diverse populations. Includes high-level guidance on compliance, billing, health equity, and emergency preparedness.

Culturally and Linguistically Appropriate Services (CLAS) Training

Required training to meet DHCS APL 23-025 requirements for Medi-Cal providers. Covers culturally responsive care, health equity, and serving diverse populations.

CLAS Training Attestation

For providers who completed CLAS training outside the Molina Healthcare Learning Platform. Submit an attestation to document completion and meet training requirements.

Doula Training

Introduces the Medi-Cal Doula Benefit for pregnant and postpartum members. Covers eligibility, referrals, and covered services.

EPSDT Training

Provides an overview of the EPSDT benefit for Medi-Cal members under age 21. Covers covered services, referrals, documentation, and billing requirements.

Care Coordination Portlet Overview

Introduces the Care Coordination Portlet available through Availity Essentials. Shows how providers can access member information to support coordinated, whole-person care.

Community Health Worker (CHW) Supervising Provider FAQs

Provides guidance for supervising providers on the Medi-Cal CHW benefit. Covers provider responsibilities, referrals, documentation, and billing requirements.

Community-Based Adult Services (CBAS) Toolkit

A reference guide for contracted CBAS providers supporting Molina members. Includes guidance on eligibility, authorizations, claims, incident reporting, and care coordination.

