

Coming soon: New provider enrollment and credentialing portal

Dear Valued Provider,

We're excited to announce the upcoming launch of our new Provider Network Management Portal, designed to streamline the provider enrollment and credentialing process and make managing your network participation more efficient than ever. This enhanced portal will provide a simplified, user-friendly experience for **directly contracted providers**, enabling easier access to key information, faster application processing, and more efficient management of provider network activities. **Please note that this portal is intended for directly contracted providers only and does not apply to delegated IPAs.**

Once launched, directly contracted providers will be able to:

- Submit requests to join the network online
- Add practitioners to your group
- Securely upload practitioner rosters
- Track the status of enrollment and credentialing applications in real time

This new portal will replace current submission methods, such as email and paper forms, and will provide a more efficient, accurate, and streamlined experience.

Beginning **October 26, 2026**, all direct provider enrollment and credentialing requests will be submitted through the new portal. Prior to launch, existing provider contacts will receive additional information, including instructions to verify their login credentials.

Please note that the **Network Management Portal is separate from the Availity Provider Portal**. Providers will continue to use Availity to manage member panels, view claims, and submit prior authorizations. The new portal will be dedicated exclusively to provider network participation, enrollment, and credentialing activities.

As a reminder, delegated providers will continue to use the D360 portal for credentialing of their provider.

Stay tuned for additional details and training dates as we prepare for launch. Thank you for your continued partnership and commitment to serving our members.