

Provider Bulletin

Molina Healthcare of California

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September 15, 2026

- ☐ Imperial
- ☐ Riverside
- ☐ San Bernardino
- ☐ Los Angeles
- ☐ Orange
- ☐ Sacramento
- ☒ San Diego

Save the date: In-person FSR/MRR provider training

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

The Healthy San Diego Facility Site Work Group will host an in-person Facility Site Review (FSR) and Medical Record Review (MRR) provider training designed to help providers strengthen audit readiness and improve documentation practices. Please review the attached flyer for additional event details. Registration information will be available beginning October 1, 2026.

When this is happening:

Date: November 2, 2026

Time: 8:00 AM – 4:00 PM

Location: Viewridge Medical Offices

Conference Room: Innovate, Transform, and Inspire

5251 Viewridge Court,

San Diego, CA 92123

Provider action

Review and share the attached flyer with appropriate staff participating in facility site review, medical record documentation, quality, and compliance activities.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias Velma Castillo Sandra Flores Sukjin (John) Kang	562-233-1753 626-721-3089 562-266-6011 951-970-4093	Clemente.Arias@molinahealthcare.com Velma.Castillo@molinahealthcare.com Sandra.Flores1@molinahealthcare.com Sukjin.Kang@molinahealthcare.com
Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi Angelina Gudino	916-268-1418 562-459-0762	Johonna.Eshalomi@molinahealthcare.com Angelina.Gudino@molinahealthcare.com
Inland Empire/Imperial	Cynthia Bustamante Luana McIver	619-693-0404 909-454-4247	Cynthia.Bustamante@molinahealthcare.com Luana.Mciver@molinahealthcare.com
San Diego	Christian Hernandez	619-669-3307	Christian.Hernandez@molinahealthcare.com
Behavioral Health	Representative	Contact Number	Email Address
Behavioral Health	Patricia Melendez Vanessa Lomeli	951-447-7585 909-419-3026	Patricia.Melendez@molinahealthcare.com Vanessa.Lomeli2@molinahealthcare.com
California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside, San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com
Imperial, Sacramento	Valerie Chaney	714-305-9008	Valerie.Chaney@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802

Hosted by **Healthy San Diego**
Facility Site Work Group

California Department of Health Care Services

FSR/MRR PROVIDER TRAINING

SAVE THE DATE



Know what reviewers look for.
Learn what is commonly missed.
Improve your audit readiness.

YOU WILL LEARN:

- ✓ Common Facility Site Review & Medical Record Review deficiencies
- ✓ Preventive service and documentation requirements
- ✓ Tips to improve audit scores and reduce repeat findings
- ✓ Best practices for clinic workflows and EHR documentation



Continental Breakfast &
Boxed Lunch Provided.


PRACTICAL.
RELEVANT.
ACTIONABLE.

FSR/MRR Checklist



DATE
NOVEMBER 2, 2026



TIME
8:00 AM – 4:00 PM



LOCATION

Viewridge Medical Offices
Conference Room:
Innovate, Transform,
and Inspire
5251 Viewridge Ct
San Diego, CA 92123



REGISTRATION LINK WILL BE SHARED OCTOBER 1, 2026

Contact your contracted health plan for questions.