

Provider Bulletin

Molina Healthcare of California

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September 30, 2025

- ☒ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☒ Sacramento
- ☒ San Diego

Q4 2025 Prior Authorization Look-Up Tool Update

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

MHC has updated our Prior Authorization Look-up Tool, and the primary updates include modifications to the following specialties/services for Medi-Cal, Medicare, Duals, and Marketplace:

- Healthcare Administered Drugs
- Hyperbaric and Wound Care
- Multiple Categories
- OP Hosp/Amb Surgery Center (ASC) procedures
- Transplants/Gene Therapy

Reminder:

MHC made the organizational decision to no longer post the PDF version of the PA Code Matrix to Availity (Provider Portal) or to Molina Health Plan's external website. The expectation is that all providers will utilize the Prior Auth Look-up Tool, which will be the single source of truth for both Molina's internal teams and providers.

When this is happening:

The Prior Authorization Look-up Tool is available online now via the provider portal as well as our public website. Please note that this platform is updated at least quarterly and is subject to change. It is advised that you check this resource prior to PA submission as codes may be removed or added.

Provider Action

The Prior Authorization Look-up Tool has been updated for Q4 2025 and is available online for all Lines of Business (Medicare, Medicaid and Marketplace) at:

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Office visits and/or procedures at Contracted/Network Providers and referrals to Contracted/Network Specialist do not require Prior Authorization.

In addition, some codes/services may not be covered by Medicare, Medi-Cal, or Marketplace; please refer to each regulatory agency for specific non covered codes.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo	562-233-1753 562-723-9760 626-721-3089	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Velma.Castillo@MolinaHealthcare.com
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Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@MolinaHealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@MolinaHealthcare.com
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Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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